# Fall 2021 Survey Instrument Pls: Daniel Schneider and Kristen Harknett

This document contains the survey questions from The Shift Project's Fall 2021 web-based National survey instrument. This document displays the content of the survey, but the actual survey will be formatted for desktop/mobile devices and the skip patterns, display logic, and "piped-in" text (such as employer name) will be automated.

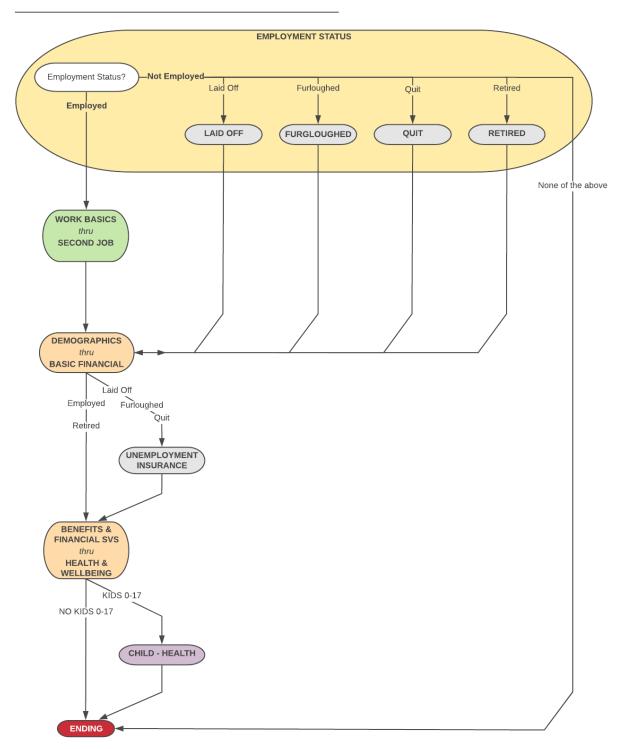
The Shift Project's Fall 2021 National survey will be self-administered on computers, tablets, or smart phones. Using the Facebook advertising platform, we will recruit workers affiliated with large chain service-sector companies. The target respondents are currently or were recently employed as frontline workers in retail and food-service industries in the United States.

\*Note for data users: Internal data users should note that this document functions as a reference for question wording, response options, display/skip logic, and survey flow. This document is not a data codebook, and the recode values listed here are not reliable.

## Key:

- Branched module
- Exclusive response option (multiple-selection question)
- Choice randomization
- R Question Block Randomization

## FALL21 NATIONAL INSTRUMENT - SURVEY FLOW



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## **MODULE 1: EMPLOYMENT STATUS – SINGLE TEMPLATE**

EMP STATUS

- 1.1. What is your employment status?
  - 1 I am employed at (EMPLOYERNAME)
  - 2 I am employed at a different company
  - 3 I am furloughed by my employer (I am not getting any scheduled hours)
  - 4 I was laid off and am now unemployed
  - 5 I quit my job and am now unemployed
  - 6 I am retired (no longer working)
  - 7 None of the above

Skip To: End of Survey If 1.1 = 7

Q1 EMPLOYER TEXT

Display This Question:

If 1.1 = 2

- 1.2 What is the name of your main employer?
  - 1 EMPLOYERNAME1
  - 2 EMPLOYERNAME2
  - 3 EMPLOYERNAME3
  - 4 EMPLOYERNAME4
  - 5 EMPLOYERNAME5
  - 6 Other
  - 7 Don't know/refuse

## MODULE 1: EMPLOYMENT STATUS - MULTI TEMPLATE

EMP\_STATUS

- 1.1. What is your employment status?
  - 1 I am employed
  - 2 I am unemployed
  - 3 I am retired (no longer working)
  - 4 None of the above

Skip To: End of Survey If 1.1 = 4

EMP STATUS UNEMP

Display This Question:

If 1.1 = 2

- 1.2 Choose the option that best describes your situation.
  - 1 I was furloughed
  - 2 I was laid off
  - 3 I quit
  - 4 None of these

# MODULE 2: LAID OFF§

Florida

	01 51/101	OVER LAIDOFF LOT FAMILOVER LAIDOFF TEVE
		OYER_LAIDOFF   Q1_EMPLOYER_LAIDOFF_TEXT  This Question:
		Template
2.1.		the name of the company where you were working before you were laid off?
	1	EMPLOYERNAME
	2	EMPLOYERNAME1
	3	EMPLOYERNAME2
	4	EMPLOYERNAME3
	5	EMPLOYERNAME4
	6	Other (please specify):
	7	Don't know/refuse
	LAIDOFF_	DATE
2.2.		vere you laid off from [EMPLOYER NAME]?
	1	Less than 1 month ago
	2	1 month ago
	3	2 months ago
	4	3 months ago
	5	4 months ago
	6	5 months ago
	7	6-12 months ago
	8	1 year or more ago
	LONGWO	RK_LAIDOFF
2.3.	How lor	ng had you been working at [EMPLOYER NAME] when you were laid off?
	1	Less than 1 year
	2	1 year
	3	2 years
	4	3 years
	5	4 years
	6	5 years
	7	6 years
	8	7 years
	9	8 years
	10	9 years
	11	10 years or more
	12	Don't know/refuse
	STATELIST	
2.4.	Please	select the state where your former [EMPLOYER NAME] workplace is located.
	1	Alabama
	2	Alaska
	3	Arizona
	4	Arkansas
	5	California
	6	Colorado
	7	Connecticut
	8	Delaware
	51	District of Columbia

- 10 Georgia
- 11 Hawaii
- 12 Idaho
- 13 Illinois
- 14 Indiana
- 15 lowa
- 16 Kansas
- 17 Kentucky
- 18 Louisiana
- 19 Maine
- 20 Maryland
- 21 Massachusetts
- 22 Michigan
- 23 Minnesota
- 24 Mississippi
- 25 Missouri
- 26 Montana
- 27 Nebraska
- 28 Nevada
- 29 New Hampshire
- 30 New Jersey
- 31 New Mexico
- 32 New York
- 33 North Carolina
- 34 North Dakota
- 35 Ohio
- 36 Oklahoma
- 37 Oregon
- 38 Pennsylvania
- 39 Rhode Island
- 40 South Carolina
- 41 South Dakota
- 42 Tennessee
- 43 Texas
- 44 Utah
- 45 Vermont
- 46 Virginia
- 47 Washington
- 48 West Virginia
- 49 Wisconsin
- 50 Wyoming
- 52 I do not work in the United States

WHY\_LAIDOFF | WHY\_LAIDOFF\_TEXT

- **2.5.** Why were you laid off from your job at [EMPLOYER NAME]?
  - 1 My workplace closed temporarily
  - 2 My workplace closed permanently
  - 3 My workplace stayed open, but business was down
  - 4 Temporary job that ended
  - 5 Other reason: \_\_\_\_\_

# **MODULE 3: FURLOUGHED§**

Q1 EMPLOYER	<b>FURLOUGHED</b>	Q1 EMPL	OYER FURLOU	JGHED TEXT

- 3.1. What is the name of the company that furloughed you?
  - **EMPLOYERNAME**
  - 2 EMPLOYERNAME1
  - 3 EMPLOYERNAME2
  - 4 EMPLOYERNAME3
  - 5 EMPLOYERNAME4 (Display Logic)
  - Other (please specify):
  - 7 Don't know/refuse

## FURLOUGHED DATE

- 3.2. When were you furloughed by [EMPLOYERNAME]?
  - Less than 1 month ago
  - 2 1 month ago
  - 3 2 months ago
  - 4 3 months ago
  - 5 4 months ago
  - 6 5 months ago
  - 7 6-12 months ago
  - 1 year or more ago

## LONGWORK FURLOUGHED

- 3.3. How long have you been working at [EMPLOYERNAME]?
  - Less than 1 year 1
  - 2 1 year
  - 3 2 years
  - 4 3 years
  - 5 4 years
  - 6 5 years
  - 7 6 years 8 7 years
  - 9
  - 8 years
  - 10 9 years
  - 10 years or more 11
  - Don't know/refuse 12

### STATELIST FURLOUGHED

- 3.4. Please select the state where your former [EMPLOYER NAME] workplace is located.
  - Alabama 1
  - 2 Alaska
  - 3 Arizona
  - 4 Arkansas
  - California
  - 6 Colorado
  - 7 Connecticut
  - 8 Delaware
  - 51 District of Columbia
  - Florida

- 10 Georgia
- 11 Hawaii
- 12 Idaho
- 13 Illinois
- 14 Indiana
- 15 Iowa
- 16 Kansas
- 17 Kentucky
- 18 Louisiana
- 19 Maine
- 20 Maryland
- 21 Massachusetts
- 22 Michigan
- 23 Minnesota
- 24 Mississippi
- 25 Missouri
- 26 Montana
- 27 Nebraska
- 28 Nevada
- 29 New Hampshire
- 30 New Jersey
- 31 New Mexico
- 32 New York
- 33 North Carolina
- 34 North Dakota
- 35 Ohio
- 36 Oklahoma
- 37 Oregon
- 38 Pennsylvania
- 39 Rhode Island
- 40 South Carolina
- 41 South Dakota
- 42 Tennessee
- 43 Texas
- 44 Utah
- 45 Vermont
- 46 Virginia
- 47 Washington
- 48 West Virginia
- 49 Wisconsin
- 50 Wyoming
- 52 I do not work in the United States

WHY\_FURLOUGHED | WHY\_FURLOUGHED\_TEXT

- **3.5.** Why were you furloughed from your job at [EMPLOYER NAME]?
  - 1 My workplace closed temporarily
  - 2 My workplace closed permanently
  - 3 My workplace stayed open, but business was down
  - 4 Temporary job that ended
  - 5 Other reason: \_\_\_\_\_

# **MODULE 4: QUIT§**

Q1 EMPLOYER	QUIT   Q1	<b>EMPLOYER</b>	QUIT TEXT

- **4.1.** What is the name of the company where you were working before you quit your job?
  - 1 EMPLOYERNAME
  - 2 EMPLOYERNAME1
  - 3 EMPLOYERNAME2
  - 4 EMPLOYERNAME3
  - 5 EMPLOYERNAME4
  - 6 Other (please specify):
  - 7 Don't know/refuse

## QUIT\_DATE

- **4.2.** When did you quit your job?
  - 1 Less than 1 month ago
  - 2 1 month ago
  - 3 2 months ago
  - 4 3 months ago
  - 5 4 months ago
  - 6 5 months ago
  - 7 6-12 months ago
  - 8 1 year or more ago

## LONGWORK QUIT

- **4.3.** How long had you been working at your last job when you quit?
  - 1 Less than 1 year
  - 2 1 year
  - 3 2 years
  - 4 3 years
  - 5 4 years
  - 6 5 years
  - 7 6 years
  - 8 7 years
  - 9 8 years
  - 10 9 years
  - 11 10 years or more
  - 12 Don't know/refuse

### STATELIST\_QUIT

- **4.4.** Please select the state where your former workplace is located.
  - 1 Alabama
  - 2 Alaska
  - 3 Arizona
  - 4 Arkansas
  - 5 California
  - 6 Colorado
  - 7 Connecticut
  - 8 Delaware
  - 51 District of Columbia
  - 9 Florida

- 10 Georgia
- 11 Hawaii
- 12 Idaho
- 13 Illinois
- 14 Indiana
- 15 Iowa
- 16 Kansas
- 17 Kentucky
- 18 Louisiana
- 19 Maine
- 20 Maryland
- 21 Massachusetts
- 22 Michigan
- 23 Minnesota
- 24 Mississippi
- 25 Missouri
- 26 Montana
- 27 Nebraska
- 28 Nevada
- 29 New Hampshire
- 30 New Jersey
- 31 New Mexico
- 32 New York
- 33 North Carolina
- 34 North Dakota
- 35 Ohio
- 36 Oklahoma
- 37 Oregon
- 38 Pennsylvania
- 39 Rhode Island
- 40 South Carolina
- 41 South Dakota
- 42 Tennessee
- 43 Texas
- 44 Utah
- 45 Vermont
- 46 Virginia
- 47 Washington
- 48 West Virginia
- 49 Wisconsin
- 50 Wyoming
- 52 I do not work in the United States

QUIT\_COVID\_RISKHIGH | QUIT\_UNSAFECOND | QUIT\_PROVIDECARE | QUIT\_DISLIKESCHED | QUIT\_DISLIKEMANAGER | QUIT\_DISLIKEWORK | QUIT\_DIFFIOB | QUIT\_OTHER | QUIT\_OTHER TEXT

- **4.5.** Why did you quit your job at [EMPLOYER NAME]? (Mark all that apply.)
  - 1 I felt risk of getting COVID was too high
  - 2 Unsafe working conditions other than COVID
  - To provide care for a child/children (my own child or another person's child)
  - 4 To provide care for an adult family member or a close friend
  - 5 I didn't like my schedule/found schedule unmanageable

- I didn't like my manager I didn't like the work I got a different job Other: \_\_\_\_ 6 7 8 9

## **MODULE 5: RETIRED§**

Q1\_EMPLOYER\_RETIRE | Q1\_EMPLOYER\_RETIRE\_TEXT

- **5.1.** What is the name of the company where you were working before you retired?
  - 1 EMPLOYERNAME
  - 2 EMPLOYERNAME1
  - 3 EMPLOYERNAME2
  - 4 EMPLOYERNAME3
  - 5 EMPLOYERNAME4
  - 6 Other (please specify):
  - 7 Don't know/refuse

RETIRE DATE

**5.2.** When did you retire from your last employer?

Month		Year		
January	1	2019		
February	2	2020		
March	3	2021		
April				
May				
June				
July				
August				
September				
October				
November				
December				
	January February March April May June July August September October November	January 1 February 2 March 3 April May June July August September October November	January 1 2019 February 2 2020 March 3 2021 April May June July August September October November	

RETIRE\_PLAN

#### Display This Question:

*If 5.2 = Year 2020 is selected* 

- **5.3.** Think back to [Piped Month] [Piped Year]. At that time, was it your plan to retire this year?
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

RETIRE\_COVID\_RISKHIGH | RETIRE\_UNSAFE | RETIRE\_PROVIDECARE | RETIRE\_STRESSFUL |
RETIRE UNMANAGESCHED | RETIRE FINANCES | RETIRE OTHER | RETIRE OTHER TEXT

# Display This Question:

*If 5.2 = 2020* 

- **5.4.** Why did you retire from your job at (Piped in 5.1)? Check all that Apply
  - 1 I felt risk of getting COVID was too high
  - 2 I was concerned about unsafe working conditions other than COVID
  - To provide unpaid care for a child/children (my own child or another person's child)
  - 4 To provide unpaid care for an adult family member or a close friend
  - 5 I didn't like my schedule/found schedule unmanageable

Nevada

28

	6	I didn't like my manager
	7	I didn't like the work
	8	My financial situation changed and I was able to retire early
	9	Other:
	RETIRE_LO	NGWORK
5.5.		g had you been working at your last employer when you retired?
	1	Less than 1 year
	2	1 year
	3	2 years
	4	3 years
	5	4 years
	6	5 years
	7	6 years
	8	7 years
	9	8 years
	10	9 years
	11	10 years or more
	12	Don't know/refuse
	STATELIST_	RETIRE
5.6.		select the state where your former [EMPLOYER NAME] workplace is located.
	1	Alabama
	2	Alaska
	3	Arizona
	4	Arkansas
	5	California
	6	Colorado
	7	Connecticut
	8	Delaware
	51	District of Columbia
	9	Florida
	10	Georgia
	11	Hawaii
	12	Idaho
	13	Illinois
	14	Indiana
	15	lowa
	16	Kansas
	17	Kentucky
	18	Louisiana
	19	Maine
	20	Maryland
	21	Massachusetts
	22	Michigan
	23	Minnesota
	24	Mississippi
	25	Missouri
	26	Montana
	27	Nebraska

	29	New Hampshire
	30	New Jersey
	31 32	New Mexico New York
	33	North Carolina
	34	North Dakota
	35	Ohio
	36	Oklahoma
	37	Oregon
	38	Pennsylvania
	39	Rhode Island
	40	South Carolina
	41 42	South Dakota Tennessee
	43	Texas
	44	Utah
	45	Vermont
	46	Virginia
	47	Washington
	48	West Virginia
	49	Wisconsin
	50	Wyoming
	52	I do not work in the United States
5.7	RETIRE_IN	ICOME_SS   RETIRE_INCOME_SSI   RETIRE_INCOME_ODDJOB   RETIRE_INCOME_WELFARE   ICOME_VETBENEFITS   RETIRE_INCOME_PROPERTY   RETIRE_INCOME_OTHER   RETIRE_INCOME_NONE PAST year, did you receive any income from these sources? Mark all that apply.
5.7	11 the p	Social Security
	2	Supplemental Security Income, also called SSI
	3	Odd jobs
	4	Welfare
	5	Veteran Benefits or a Military Pension
	6	Rent paid to you for a property you own
	7	Other income sources
	8	Ø None
		NCOME_SS_AMOUNT is question:
		If 5.7=1
5.8	About h	now much income did you receive from Social Security last month?
	\$	
	RETIRE_IN	ICOME_SSI_AMOUNT
	Display th	is question:
5.9	About b	If 5.7=2
5.9	month?	now much income did you receive from Supplemental Security Income last
	\$	

RETIRE_INCOME_ODDJOB_AMOUNT			
	Display this question:  If 5.7=3		
5.10	About how much income did you receive from odd jobs last month?		
	\$		
	RETIRE_INCOME_WELFARE_AMOUNT		
	Display this question:		
5.11	If 5.7=4 About how much income did you receive from welfare last month?		
5.11	\$		
	RETIRE_INCOME_VETBENEFITS_AMOUNT		
	Display this question:  If 5.7=5		
5.12	About how much income did you receive from Veteran Benefits or a Military Pension last		
	month? \$		
	Φ		
	RETIRE_INCOME_PROPERTY_AMOUNT		
	Display this question:  If 5.7=6		
5.13	About how much income did you receive from rent paid to you for a property you own		
	last month?		
	\$		
	RETIRE_INCOME_OTHER_AMOUNT		
	Display this question:		
5.14	About how much income did you receive from other income sources last month?		
	\$		
5.15	RETIRE_SAVINGS_401K   RETIRE_SAVINGS_IRA   RETIRE_SAVINGS_BANK   RETIRE_SAVINGS_OTHER  Do you have any of these forms of retirement savings? Mark All That Apply		
5.15	1 401K pre-tax retirement account		
	2 IRA		
	<ul><li>3 Checking, savings, or money market account</li><li>4 Other</li></ul>		
	RETIRE_SAVINGS_401K_AMOUNT  Display this question if 5.15=1		
5.16	In total, about how much do you have saved in a 401k pre-tax retirement account?		
	\$		
	RETIRE_SAVINGS_IRA_AMOUNT  Display this question if 5.15=2		
5.17	In total, about how much do you have saved in an IRA?		
	\$		

RETIRE\_SAVINGS\_BANK\_AMOUNT

Display	this (	question	if	5.1	15=3
---------	--------	----------	----	-----	------

5.18 In total, about how much do you have saved in a checking, savings, or money market account?

\$\_\_\_\_\_

# **MODULE A: WORK BASICS§**

LONGWORK YRS

- **A2.** How long have you been working at [EMPLOYER NAME]?
  - 1 less than 1 year
  - 2 1 year
  - 3 2 years
  - 4 3 years
  - 5 years
  - 6 years
  - 7 years
  - 8 years
  - 9 years
  - 10 years
  - 11 or more years
  - 12 Don't know/refuse

LONGWORK M

# Display This Question:

If A2 = 1

- **A3.** How many months have you worked at [EMPLOYER NAME]?
  - 1 Less than 1 month
  - 2 1 month
  - 3 2 months
  - 4 3 months
  - 5 4 months
  - 6 5 months
  - 7 6 months
  - 8 7 months
  - 9 8 months
  - 10 9 months
  - 11 10 months
  - ii io inontiis
  - 12 11 months
  - 13 Don't know/refuse

MANAGER

- **A4.** Are you a manager at [EMPLOYER NAME]?
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

*JOBTITLE* 

## Display This Question:

If A4 = 1

**A5.** What is your job title at [EMPLOYER NAME]?

JOBTITLELIST | JOBTITLELIST\_TEXT

Display This Question:

If A4 != 1

- **A6.** Which job description most closely resembles your primary day-to-day responsibilities at your current job?
  - 1 Cashier or clerk

Nati	'-Muli	ti-Template	Return to top
	2	Salesperson	
		Customer service	
		Waiter/waitress/server	
		Host/hostess	
		Bartender	
		Barista	
	8	Cook	
	9	Baker	
	10	Butcher/meat cutter	
	11	Produce	
	12	Sandwich artist or other food preparation	
		Delivery person	
	14	Stocker/stocking/unloading	
	15	Picker	
	16	Package handling	
	17	Driver	
	18	Pharmacy technician	
		Housekeeper	
	20	Maintenance	
		Supervisor	
	22	Other:	
1///	) RKPI	ACE   WORKPLACE_TEXT	
		of the following best describes your [EMPLOYER NAME] workplace?	
		in a	
	1	Big-box superstore	
		Department store	
		Retail store	
	4	Grocery store or food market	
		Restaurant	
	-	Fast food place	
	7	Coffee shop or cafe	
		Hotel or motel	

A7.

- 8 Hotel or motel
- 9 Warehouse
- 10 Fulfillment center
- 11 Delivery vehicle

- 12 Convenience store or gas station13 Drugstore or pharmacy14 Corporate office or training center
- 15 Call center

PAIDHOUR

- Are you paid by the hour at [EMPLOYER NAME]? A8.
  - 1
  - 2 No
  - 3 Don't know/refuse

HOURWAGE

Display This Question:

IfA8 = 1

A9. How much are you paid per hour at [EMPLOYER NAME]? Please enter dollars per hour (for example, if you earn \$10 per hour, enter 10.00).

[NUMBER REQUIRED]

**PAIDTIPS** 

Display This Question:

If A8 = 1

- **A10.** Does that include any tips you might receive at [EMPLOYER NAME]?
  - 1 Yes, I receive tips
  - 2 No, I get tips in addition to my hourly wage
  - 3 No, I don't get tips

**WEEKTIPS** 

Display This Question:

If A10 = 2

A11. Please enter the amount you usually earn in tips <u>per week</u> at [EMPLOYER NAME]. Please enter a dollar amount (for example, if you earn \$100 in tips per week, enter 100)

[NUMBER REQUIRED]

SALARY

Display This Question:

If A8 != 1

A12. What is your annual salary at [EMPLOYER NAME]? Please enter a dollar amount.
\_\_\_\_ [NUMBER REQUIRED]

STATELIST

- **A13.** Please select the state where your [EMPLOYER NAME] workplace is located.
  - 1 Alabama
  - 2 Alaska
  - 3 Arizona
  - 4 Arkansas
  - 5 California
  - 6 Colorado
  - 7 Connecticut
  - 8 Delaware
  - 51 District of Columbia
  - 9 Florida
  - 10 Georgia
  - 11 Hawaii
  - 12 Idaho
  - 13 Illinois
  - 14 Indiana
  - 15 Iowa
  - 16 Kansas
  - 17 Kentucky
  - 18 Louisiana
  - 19 Maine
  - 20 Maryland
  - 21 Massachusetts

- 22 Michigan
- 23 Minnesota
- 24 Mississippi
- 25 Missouri
- 26 Montana
- 27 Nebraska
- 28 Nevada
- 29 New Hampshire
- 30 New Jersey
- 31 New Mexico
- 32 New York
- 33 North Carolina
- 34 North Dakota
- 35 Ohio
- 36 Oklahoma
- 37 Oregon
- 38 Pennsylvania
- 39 Rhode Island
- 40 South Carolina
- 41 South Dakota
- 42 Tennessee
- 43 Texas
- 44 Utah
- 45 Vermont
- 46 Virginia
- 47 Washington
- 48 West Virginia
- 49 Wisconsin
- 50 Wyoming
- 52 I do not work in the United States

## CHICAGO

Display This Question:

If A13 = 13

- A15. Is your [EMPLOYER NAME] workplace located in Chicago city limits?
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

Skip To: A22 If A15 = 1

LOSANGELES

Display This Question:

If A13 = 5

OR GEOIP = California

- **A16.** Is your [EMPLOYER NAME] workplace located in Los Angeles city limits?
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

Skip To: A22 If A16 = 1

	PHILADEL	PHIA
	Display 7	This Question:
	If A13:	
	OR Geol	IP = Pennsylvania
A17.	Is your	[EMPLOYER NAME] workplace located in Philadelphia city limits?
	1	Yes
	2	No
	3	Don't know/refuse
		A22 If A17 = 1
	ORIP TO.	N22    N     -
	WASHING	STON
		This Question:
	If A13 =	
		P = Washington
A19.		[EMPLOYER NAME] workplace located in Seattle city limits?
	10 your	Yes
	=	
	2	No
	3	Don't know/refuse
	Skip To:	A22 If A18 = 1
	NYCFIVE	
		This Question:
		Location Region = NY
A 0.4	Or If A1	
A21.		[EMPLOYER NAME] workplace located in one of the five boroughs of New York
	City (M	anhattan, Brooklyn, Queens, Staten Island, or the Bronx)?
	1	Yes
	2	No
	3	Don't know/refuse
	_	
	STORE_N	IIM
A22.		now your [EMPLOYER NAME] store number, please enter it here:
<b>~~2.</b>	11 you k	Store number
	ı	Store number
		TY   STORE_STREET
A23.	Where	is the store you work at located?
	1	Street
	2	City or town:
	3	State:
	4	Phone number
	•	
	HONEYPO	771
	Display 7	This Question:
	If A8 !=	
	And A8	3!= 2
	And A8	
A24.	What is	your job title at [EMPLOYER NAME]?
	1	I primarily am in charge of preparing food
	2	I primarily am in charge of serving customers and taking orders
	3	None of the above
		110110 01 1110 00010

# **MODULE A1: COVID SHOCK§**

INTERACT\_F2F

- **A1.1.** As part of your job at [EMPLOYER NAME], how often do you interact with customers or clients face-to-face?
  - 1 Always
  - 2 Often
  - 3 Sometimes
  - 4 Rarely
  - 5 Never
  - 6 Don't know/refuse

CUSTOMERS WEARMASK

Display This Question:

If A1.1 != 5

- **A1.2**. Does your [EMPLOYER NAME] location require customers to wear masks?
  - 1 Yes
  - 2 No
  - 3 Don't Know/refuse

EMPLOYEES WEARMASK

- **A1.3**. Does your [EMPLOYER NAME], location require employees to wear masks at work?
  - 1 Yes
  - 2 No
  - 3 Don't Know/refuse

WEARMASKS YOU | WEARMASKS COWORKERS | RMASKS CUSTOMERS

Display This Question:

If A1.1 != 5

**A1.4.** In the past week, how often did the following groups wear masks at your [EMPLOYER NAME] workplace?

		Always	Often	Sometimes	Rarely	Never
a.	You	1	2	3	4	5
b.	Your co- workers, including your manager(s)	1	2	3	4	5
C.	Customers	1	2	3	4	5

WEARMASKS NOF2F YOU | WEARMASKS NOF2F COWORKERS

Display This Question: If A1.1 = 5

# **A1.5.** In the past week, how often did the following groups where masks at your [EMPLOYER NAME] workplace?

		Always	Often	Sometimes	Rarely	Never
a.	You	1	2	3	4	5
b.	Your co- workers, including your manager(s)	1	2	3	4	5

**ENCOURAGE STAYHOME** 

- **A1.6.** Does your [EMPLOYER NAME] workplace encourage workers to stay home if they are feeling sick?
  - 1 Always
  - 2 Often
  - 3 Sometimes
  - 4 Rarely
  - 5 Never

COVID\_VACCINE

- **A1.7** Have you been vaccinated against COVID19?
  - 1 Yes, I am fully vaccinated
  - 2 Yes, I am partially vaccinated (first of two shots for Pfizer or Moderna)
  - 3 No, I have not been vaccinated

NOTTRIED\_APPT\_INELIGIBLE | NOTTRIED\_APPT\_DKHOW | NOTTRIED\_APPT\_NOTIME |
NOTTRIED\_APPT\_SCHEDULEISSUE | NOTTRIED\_APPT\_SIDEEFFECTS | NOTTRIED\_APPT\_NOTWORRIED |
NOTTRIED\_APPT\_OTHER | NOTTRIED\_APPT\_OTHER TEXT

Display This Question: If A1.8 = 2

Or If A1.8 = 3

- **A1.8.** Why have you not been fully vaccinated? Mark all that apply
  - 1 I don't know how to make an appointment
  - 2 I don't have the time to make an appointment
  - 3 I don't know my work schedule far enough ahead to be able to book an appointment
  - 4 I can't afford to take time off of work
  - 5 I am worried about possible side-effects of vaccination
  - 6 I don't trust the vaccine
  - 7 I am not worried about getting COVID
  - 8 I am worried about the cost of the vaccine
  - 9 Other: \_\_\_\_\_

ENCOURAGE\_VACC\_PROVIDEVAC | ENCOURAGE\_VACC\_PTO | ENCOURAGE\_VACC\_SICKLEAVE |
ENCOURAGE\_VACC\_BONUS | ENCOURAGE\_VACC\_OTHER | ENCOURAGE\_VACC\_NONE |
ENCOURAGE\_VACC\_OTHER\_TEXT

Display This Question:

If A1.7 = 3

- **A1.9** Did [EMPLOYERNAME] do anything to encourage you to get the COVID vaccine? Mark all that apply.
  - 1 Is providing vaccination at work
  - 2 Would give me paid time off to get the vaccine
  - 3 Would give me paid time off in the event of side effects
  - 4 Would pay me a bonus to get vaccinated
  - 5 Other \_\_\_\_\_
  - 6 ø None of these

VACC\_PROVIDEVAC | VACC\_PTO | VACC\_SICKLEAVE | VACC\_BONUS | VACC\_OTHER | VACC\_NONE | VACC\_OTHER\_TEXT

Display This Question:

If A1.7 = 1

If A1.7 = 2

- **A1.10** Did [EMPLOYERNAME] where you work provide any of the following? Mark all that apply.
  - 1 Vaccination available at work
  - 2 Gave me paid time off to get the vaccine
  - 3 Gave me paid time off in the event of side effects
  - 4 Paid me a bonus to get vaccinated
  - 5 Other
  - 6 ø None of these

REQUIRE EMPLOYEES VACC

- **A1.11** Has your employer required you to get vaccinated?
  - 1 Yes
  - 2 No
  - 3 I'm not sure

VACC\_VERIFIED\_VERBAL | VACC\_VERIFIED\_SUBMIT\_FORM | VACC\_VERIFIED\_SUBMIT\_COPY | VACC\_VERIFIED\_SUBMIT\_OTHER | VACC\_VERIFIED\_NOT\_VERIFIED | VACC\_VERIFIED\_OTHER

Display This Question:

If A1.14 = 1

- **A1.12** How is your vaccination status verified? Mark all that apply.
  - 1 Verbal confirmation to manager
  - 2 Online/paper form
  - 3 Must submit copy of my vaccine card
  - 4 No verification

REQUIRE CUSTOMERS VACC

- A1.13 Does your employer require customers to be vaccinated?
  - 1 Yes
  - 2 No
  - 3 Don't Know/Refuse

REQUIRE\_CUSTOMERS\_PROOF\_VACC

Display This Question:

If A1.16 = 1

- **A1.17.** Does your workplace require customers to provide proof of vaccination status before entry?
  - 1 Yes
  - 2 No
  - 3 Don't Know/Refuse

# **MODULE B: WORK SCHEDULING§**

The next questions ask about your work schedule.

SCHEDULE4 | SCHEDULE4 TEXT

- **B1.** Which of the following best describes your work schedule at [EMPLOYER NAME]?
  - 1 Variable schedule (one that changes from day to day)
  - 2 Regular daytime schedule
  - 3 Regular evening shift
  - 4 Regular night shift
  - 5 Rotating shift (one that changes regularly from days to evenings or nights)
  - 6 Split shift (one consisting of two distinct periods each day)
  - 7 Other (specify)
  - 8 Don't know/refuse

**USUALHOURS** 

B2. How many hours per week do you usually work at [EMPLOYER NAME]? Please enter a number between 0 and 80 hours per week.

\_\_ [NUMBER REQUIRED]

**GREATESTHR** 

B3. In the last month, what is the **greatest** number of hours you've worked **in a week** at [EMPLOYER NAME]? (Please consider all hours, including any extra hours, overtime, work you did at home, and so forth). **Please enter a number between 0 and 80 hours per week**.

\_\_\_\_ [NUMBER REQUIRED]

LEASTHR

**B4.** In the last month, what is the **fewest** hours you've worked **in a week** at [EMPLOYER NAME]? (Please do not include weeks in which you missed work because of illness or vacation.) **Please enter a number between 0 and 80 hours per week**.

\_\_\_ [NUMBER REQUIRED]

NOTICE

- **B5.** How far in advance do you usually know what days and hours you will need to work at [EMPLOYER NAME]?
  - 1 Less than 1 week
  - 2 At least 1 week but less than 2 weeks
  - 3 At least 2 weeks but less than 3 weeks
  - 4 At least 3 weeks but less than 4 weeks
  - 5 4 weeks or more
  - 6 Don't know/refuse

DAYSNOTICE

# Display This Question:

If B5 = 1

- **B6.** How many days in advance do you usually know your work schedule at [EMPLOYER NAME]?
  - 1 Less than 1 day
  - 2 1 day
  - 3 2 days
  - 4 3 days
  - 5 4 days
  - 6 5 days
  - 7 6 days
  - 8 Don't know/refuse

KEEPSCHEDOPEN

- **B7.** Some employees may feel they have to keep their schedule open to be available for their job. Do you keep your schedule open and available for your job at [EMPLOYER NAME]?
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

# **MODULE C: SECURE SCHEDULING§**

ONCALL

- C1. In the past month or so, have you ever been asked to be "on-call" for work at [EMPLOYER NAME]? By "on-call," we mean you have to be available to work, and you find out if you are needed to work just a few hours before your shift.
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

NUM ONCALL

Display This Question:

If C1 = 1

- **C2.** How many times were you asked to be "on-call" for work at [EMPLOYER NAME] in the past month?
  - 1 1 time
  - 2 2 times
  - 3 3 times
  - 4 4 times
  - 5 5 or more times

CANCELSHIFT

- **C3.** In the past month or so, did your employer ever cancel one of your scheduled shifts at [EMPLOYER NAME]?
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

NUM\_CANCELSHIFT

Display This Question:

If C3 = 1

- **C4.** How many times did your employer cancel one of your scheduled shifts at [EMPLOYER NAME] in the past month?
  - 1 1 time
  - 2 2 times
  - 3 3 times
  - 4 4 times
  - 5 5 or more times

TIMING

- C5. In the past month or so, did your employer ever change the timing or the length of your scheduled shift at [EMPLOYER NAME]? For example, your employer asked you to come in early or late, or asked you to leave early or to stay later than the hours you were originally scheduled for.
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

NUM\_TIMING

## Display This Question:

If C5 = 1

- **C6.** How many times did your employer change the timing or length of your scheduled shift at [EMPLOYER NAME] in the past month?
  - 1 1 time
  - 2 2 times
  - 3 3 times
  - 4 4 times
  - 5 5 or more times

CLOPENING

- C7. In the past month or so, have you ever worked a closing shift and then worked the very next opening shift with less than 11 hours off in between your shifts at [EMPLOYER NAME]? This is sometimes called "clopening."
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

NUM\_CLOPENING

## Display This Question:

If C7 = 1

- **C8.** How many times did you work a closing shift and then work the very next opening shift with less than 11 hours off in between your shifts at [EMPLOYER NAME] in the past month? (clopening.)
  - 1 1 time
  - 2 2 times
  - 3 3 times
  - 4 4 times
  - 5 5 or more times

LONGSHIFT

**C9.** How many hours long is your typical shift at [EMPLOYERNAME]? \_\_\_\_ [NUMBER REQUIRED]

LONGSHIFTBREAK

**C10.** How many minutes of break time are you allowed to take during a typical shift? [NUMBER REQUIRED]

SKIPBREAK\_FREQ

- C11. How often do you skip or cut short your break time?
  - 1 Always
  - 2 Often
  - 3 Sometimes
  - 4 Rarely
  - 5 Never

WHYSKIPBREAK_TOOBUSY   WHYSKIPBREAK_MANAGPRESS	[   WHYSKIPBREAK_EARLYLEAVE	WHYSKIPBREAK_OTHER
I WHYSKIPBREAK OTHER TEXT		

## Display This Question:

If C11 = 1, 2, or 3

- C12. Why do you skip or cut short your break? Mark all that apply.
  - 1 Too busy to take a break
  - 2 Pressure from my manager
  - 3 So I can leave work earlier
  - 4 Other reason

NUM SHIFTS CAT

## Display This Question:

If C9 = Text Response is Empty

- **C13.** Over the past month, can you give an estimate of about how many shifts you have worked at [EMPLOYERNAME]?
  - 1 1-4 shifts (about 1 shift per week)
  - 2 5-9 shifts (about 2 shifts per week)
  - 3 10-14 shifts (about 3 shifts per week)
  - 4 15-19 shifts (about 4 shifts per week)
  - 5 20-24 shifts (about 5 shifts per week)
  - 6 25-29 shifts (about 6 shifts per week)
  - 7 More than 30 shifts

NUM\_SHIFTS

```
Display This Question:
If C13 = 1-4 shifts (about 1 shift per week)
```

Or C13 = 5-9 shifts (about 2 shifts per week)

Or C13 = 10-14 shifts (about 3 shifts per week)

Or C13 = 15-19 shifts (about 4 shifts per week)

Or C13 = 20-24 shifts (about 5 shifts per week)

Or C13 = 25-29 shifts (about 6 shifts per week)

Or C13 = More than 30 shifts

**C14.** You indicated that you worked [PIPED RESPONSE FROM C13] shifts last month. Within that range, please estimate the number of shifts you worked last month.

NUMERIC RESPONSE

# **MODULE C2: AUTOMATION§**

TECH\_PICKUP | TECH\_ORDER | TECH\_EEORDER | TECH\_SELFCHECKOUT | TECH\_EECHECKOUT | TECH\_SALESOTHER | TECH\_SALESOTHER\_TEXT

Display This Question:

If A1.1= 1

Or A1.1= 2

Or A1.1= 3

Or A1.1= 4

Or A1.1= 5

Or A1.1= 6

Or A1.1= 7

Or A1.1= 12

Or A1.1= 13

Or A1.1= 16

- **C2.1.** Does your [EMPLOYER NAME] workplace use any of the following technologies to complete or assist with orders and sales? **Mark all that apply.** 
  - 1 Customers use a website or app to order online and pick up in the store.
  - 2 Customers use in-store tablets or computers to place their orders.
  - 3 *Employees* use in-store tablets, handheld devices, or computers to place orders for customers.
  - 4 Customers use self-checkout registers or apps in the store.
  - 5 Employees use tablets or handheld devices to check out customers.
  - 6 Other (specify)
  - 7 Ø None of these

TECHSTRESS | TECHHARD | TECHJOY

Display This Question: If C2.1 selected count > 0 And C2.1 != 12

**C2.2.** Do you agree or disagree: The use of technology to assist with orders and sales makes my job...

		Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
a. Mo	ore essful	1	2	3	4	5
b. Mo	ore ficult	1	2	3	4	5
c. Mo enj	ore joyable	1	2	3	4	5

TECH\_STOCK | TECH\_INVENTORY | TECH\_SERVICE | TECH\_MONEY | TECH\_OTHER | TECH\_NONE | TECH\_OTHER TEXT

Display This	Question:		
If $A1.1 = 1$			
Or A1.1= 2	2		
Or A1.1= 3	3		
Or A1.1= 4	1		
Or A1.1= 3	5		
Or A1.1= (	5		
Or A1.1= 1	7		
Or A1.1= 9	9		
Or A1.1=	10		
Or A1.1=	11		
Or A1.1=	12		
Or A1.1=	13		
Or A1.1=	16		

- **C2.3.** Does your [EMPLOYER NAME] workplace use any other workplace technologies? **Mark** all that apply.
  - 1 Robots that stock shelves or move boxes
  - 2 Robots that take inventory
  - 3 Robots that provide customer service
  - 4 A machine that counts money
  - 5 Other:
  - 6 Ø None of these

DUTYTECH1YR | DUTYTECH5YR | DUTYTECHLIFE

**C2.4.** Please mark how much you agree or disagree with the following statements: <u>Some</u> of my job duties at [EMPLOYER NAME] will be replaced by technology (computers, online shopping, robots, etc.)...

		Strongly Agree	Agree	Disagree	Strongly Disagree	
a.	within the next year	1	2	3	4	5
b.	within the next 5 years	1	2	3	4	5
C.	within my lifetime	1	2	3	4	5

JOBTECH1YR | JOBTECH5YR | JOBTECHLIFE

**C2.5.** Please mark how much you agree or disagree with the following statement: My current job will be <u>fully replaced</u> by technology (computers, online shopping, robots, etc.)...

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
a. within the next year	1	2	3	4	5
b. within the next 5 years	1	2	3	4	5

c. within my lifetime

# **MODULE X: BULLYING**

This next question asks about "bullying" at work. "Bullying" can include things like being humiliated, constantly criticized, or excessively teased.

BULLYFREQ\_SUPERVISOR | BULLYFREQ\_COWORKERS | BULLYFREQ\_CUSTOMERS

X1. How often are you bullied by:

	Never (1)	Rarely (2)	Sometimes (3)	Often (4)	Always (5)
your supervisor? (1)	1	2	3	4	5
your coworkers? (2)	6	7	8	9	10
by customers? (3)	11	12	13	14	15

RESPECTFREQ\_SUPERVISOR | RESPECTFREQ\_COWORKERS | RESPECTFREQ\_CUSTOMERS

**X2.** How often do you feel respected by:

	Never (1)	Rarely (2)	Sometimes (3)	Often (4)	Always (5)
your supervisor? (1)	16	17	18	19	20
your coworkers? (2)	21	22	23	24	25
by customers? (3)	26	27	28	29	30

JOB\_AUTONOMY

- **X3.** How much do you agree with the following statement: At EMPLOYER, I am allowed to decide how to go about getting my job done.
  - 1 Strongly Agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly Disagree

JOB RESPONSIBILITIES

- **X4.** How much do you agree with the following statement: At EMPLOYER I often have a good understanding of what my tasks and responsibilities are.
  - 1 Strongly Agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly Disagree

RESOLVEPROB\_COWORKERS| RESOLVEPROB\_SUPERVISOR | RESOLVEPROB\_MANAGEMENT |
RESOLVEPROB\_GRIEVANCE | RESOLVEPROB\_UNION | RESOLVEPROB\_HR | RESOLVEPROB\_QUIT |
RESOLVEPROB\_NONPROF | RESOLVEPROB\_WORKERCENTER | RESOLVEPROB\_GOVT |
RESOLVEPROB\_UNCOMFORTABLE | RESOLVEPROB\_IDK | RESOLVEPROB\_NOTHING

- **X5.** If you had a **serious problem** at [EMPLOYERNAME], what would you do to resolve this issue? **Check All That Apply.** 
  - 1 Discuss with coworkers
  - 2 Discuss with supervisor
  - 3 Talk to higher-up management
  - 4 Use a company grievance procedure
  - 5 Speak to a union rep
  - 6 Speak to HR (Human Resources)
  - 7 Quit
  - 8 Talk to someone at a Nonprofit/Advocacy Organization
  - 9 Talk to someone at a Worker Center
  - 10 File a complaint with the City or State Department of Labor/Labor Regulator
  - 11 I would not feel comfortable raising issues at work
  - 12 I would not know what to do

# **MODULE C3: SURVEILLANCE AND SANCTIONING§**

C	Н	П	F	ΓR	F	D	$\cap$	R	T	1	ς	L	11	F.	Т	R	F	D	$\cap$	R	7	Г	T	F	V	7	

- **C3.1.** At your [EMPLOYER NAME] workplace, how do you report the times that you begin and end your shift?
  - 1 Entering a code into a computer, tablet, or other device
  - 2 Scanning a badge or ID card
  - 3 Using my fingerprint
  - 4 Using a scan of my face or my eye
  - 5 Using a paper timecard
  - 6 Other (specify)

CLOCKINLOSTPAY

- **C3.2.** At your [EMPLOYER NAME] workplace, how often have you lost pay because of technical difficulties clocking in or clocking out?
  - 1 Never
  - 2 Once
  - 3 Twice
  - 4 Three or more times
  - 5 Don't know/refuse

SPEEDVIDEO | SPEEDBADGE | SPEEDHANDHELD | SPEEDREGISTER | SPEEDOBSERVE | SPEEDOTHER | SPEEDNOTRACK | SPEEDOTHER TEXT

- **C3.3.** At your [EMPLOYER NAME] workplace, how does your employer keep track of the speed of your work? **Mark all that apply.** 
  - 1 Using video recordings
  - 2 Using a wristband or a badge that I wear
  - 3 Using a handheld device that I carry
  - 4 Using data recorded by the cash register or other checkout devices
  - 5 By my supervisor(s) directly observing me
  - 6 Other (specify)
  - 7 Ø My employer does not track the speed of my work

LEADERBOARD

- **C3.4.** At your [EMPLOYER NAME] workplace, is there a leaderboard or other type of "dashboard" that gives you feedback about the speed of your work?
  - 1 Yes
  - 2 No

LEADERBOARD FUN

Display This Question: If C3.4 = 1

- **C3.5.** Do you agree or disagree: The leaderboard or dashboard makes my job more fun.
  - 1 Strongly Agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly Disagree

LEADERBOARD STRESS

# Display This Question:

If C3.4 = 1

- C3.6. Do you agree or disagree: The leaderboard or dashboard makes my job more stressful.
  - 1 Strongly Agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly Disagree

**MANAGERSPEED** 

#### Display This Question:

If C3.3 != 7

- **C3.7.** At your [EMPLOYER NAME] workplace, how often does your manager provide feedback on the speed of your work?
  - 1 Every shift
  - 2 Once or twice each week
  - 3 Once or twice a month
  - 4 Less than once a month
  - 5 Never

**AUTOSPEED** 

- **C3.8.** At your [EMPLOYER NAME] workplace, how often do you get information about the speed of your work from a computer, tablet, device, or some other automated technology?
  - 1 Every shift
  - 2 Once or twice each week
  - 3 Once or twice a month
  - 4 Less than once a month
  - 5 Never

SPEEDREWARD\_CARD | SPEEDREWARD\_PTO | SPEEDREWARD\_BONUS | SPEEDREWARD\_OTHER | SPEEDREWARD NONE | SPEEDREWARD DKR | SPEEDREWARD OTHER TEXT

- **C3.9.** Do [EMPLOYER NAME] employees who work most quickly receive any special rewards like gift cards, paid time off, or bonuses? **Mark all that apply.** 
  - 1 Yes, gift cards
  - 2 Yes, paid time off
  - 3 Yes, bonus pay
  - 4 Yes, another reward:
  - 5 Ø No, employees do not receive special rewards
  - 6 Ø Don't know/refuse

SLOWFIRED

- **C3.10.** Please mark how true the following statement is at your [EMPLOYER NAME] workplace: Workers are more likely to be fired if they do not work quickly.
  - 1 Very true
  - 2 Somewhat true
  - 3 A little true
  - 4 Not at all true

#### SLOWWORSETASK

- **C3.11.** Please mark how true the following statement is at your [EMPLOYER NAME] workplace: Workers will be assigned to less desirable tasks if they do not work quickly enough.
  - 1 Very true
  - 2 Somewhat true
  - 3 A little true
  - 4 Not at all true

#### SLOWWORSESCHED

- **C3.12.** Please mark how true the following statement is at your [EMPLOYER NAME] workplace: Workers will be given worse schedules if they do not work quickly.
  - 1 Very true
  - 2 Somewhat true
  - 3 A little true
  - 4 Not at all true

## **MODULE D: CONTROL AND PTO<sup>§</sup>**

HOURDECIDE

- **D1.** Which of the following statements best describes how the times you start and finish work are decided at [EMPLOYER NAME]?
  - 1 Starting and finishing times are decided by my employer and I cannot change them on my own.
  - 2 Starting and finishing times are decided by my employer but with my input.
  - 3 I can decide the time I start and finish work, within certain limits.
  - 4 I am entirely free to decide when I start and finish work.
  - 5 When I start and finish work depends on things outside of my control and outside of my employer's control.
  - 6 Don't know/refuse

CHOICETOTALHR

- **D2.** How much choice do you have over the total number of hours you work each week?
  - 1 None
  - 2 Very little
  - 3 A little
  - 4 A moderate amount
  - 5 A lot
  - 6 Don't know/refuse

BENEFITS\_PAIDSICK | BENEFITS\_PAIDVACATION | BENEFITS\_HEALTH | BENEFITS\_DENTAL | BENEFITS\_PAIDLEAVE |
BENEFITS\_UNPAIDLEAVE | BENEFITS\_RETIREMENTPLAN | BENEFITS\_TUITION | BENEFITS\_CHILDCARE |
BENEFITS NONE

- **D3.** Please look at the following list of benefits that employers sometimes make available to their employees. Which of the benefits on this list can you receive as part of your job at [EMPLOYER NAME]? **Please mark all that apply.** 
  - 1 Paid sick days
  - 2 Paid vacation days
  - 3 Health plan or medical insurance
  - 4 Dental benefits
  - 5 Paid maternity or paternity leave
  - 6 Unpaid maternity or paternity leave which would allow you to return to the same job, or one similar to it
  - 7 A retirement plan other than Social Security
  - 8 Tuition reimbursement for certain types of schooling
  - 9 Company provided or subsidized child care
  - 10 Ø None of these

SICKWORK YN

- **D3.** In the past month, did you ever work at [EMPLOYER NAME] even though you were feeling sick?
  - 1 Yes
  - 2 No, I was sick but I stayed home
  - 3 No, I haven't been sick in the past month

SICKWORK\_WHY | SICKWORK\_WHY\_TEXT

# Display This Question:

If D3 = 1

- **D4.** What were the main reasons you went to work while sick? Mark all that apply.
  - 1 I didn't have paid sick leave
  - 2 I was afraid I'd get in trouble for calling out sick
  - 3 I couldn't get medical documentation
  - 4 My supervisor pressured me
  - 5 I wanted to save my sick days
  - 6 I couldn't get anyone to cover my shift.
  - 7 I needed the pay
  - 8 I didn't want to let down my co-workers.
  - 9 Other (specify): \_\_\_\_\_

# MODULE E: HOUR PREFERENCES AND WORK-FAMILY CONFLICT§

SATISFYWORK2

- **E1.** All in all, how satisfied would you say you are with your job at [EMPLOYER NAME]?
  - 1 Very satisfied
  - 2 Somewhat satisfied
  - 3 Not too satisfied
  - 4 Not at all satisfied

LIKEMOREHOURS

- **E2.** Do you agree or disagree?: I would like to work more hours at [EMPLOYER NAME].
  - 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree

*GETTIMEOFF* 

- **E3.** Do you agree or disagree?: I would like to have a more stable and predictable schedule.
  - 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree

*GETTIMEOFF* 

- **E4.** Do you agree or disagree?: It is easy to get time off from [EMPLOYER NAME] when I need it.
  - 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree

HANDLPERSATWORK

- **E5.** At [EMPLOYER NAME], it is difficult to deal with family or personal matters during working hours.
  - 1 Always true
  - 2 Often true
  - 3 Sometimes true
  - 4 Never true

FLEXHANDLEFAMILY

- **E6.** In my work schedule at [EMPLOYER NAME], I have enough flexibility to handle family needs.
  - 1 Always true
  - 2 Often true
  - 3 Sometimes true
  - 4 Never true

MGRCOVERSHIFT | ICOVERSHIFT | TRYCOVERSHIFT

**E7.** If something happens and I can't make it to my scheduled shift...

	Very true (1)	Somewhat true (2)	Not at all true (3)
My manager will find someone to cover my shift (1)	0	0	0
I am responsible for finding someone to cover my shift (2)	$\circ$	0	0
I can use an app or other online tool to swap shifts with coworkers (3)	$\circ$	0	0
My co-workers will try their best to cover for me (4)	$\circ$	$\circ$	$\circ$

*SWAPSHIFTAPP* 

- **E8.** At my [EMPLOYER NAME] workplace, I have access to an app or another online tool to swap shifts with co-workers.
  - 1 Very true
  - 2 Somewhat true
  - 3 Not at all true

COWORKERSUPPORT

- **E9.** At my [EMPLOYER NAME] workplace, I feel supported by my coworkers.
  - 1 Very true
  - 2 Somewhat true
  - 3 Not at all true

*FINDNEWJOB* 

- **E10.** Taking everything into consideration, how likely is it you will make a genuine effort to find a new job within the next 3 months.
  - 1 Very true
  - 2 Somewhat true
  - 3 Not at all true

*ADVOPP* 

- **E11.** Which of the following best describes your career advancement opportunities at [EMPLOYER NAME]?
  - 1 It is likely that I will be promoted
  - 2 It is unlikely that I will be promoted
  - 3 There are no promotion opportunities available
  - 4 Don't know/refuse

EMP TAKEJOBOFFER

## **E12.** If you were offered this job, how likely would you be to accept the offer?

#### JOB DESCRIPTION:

• Provide customer service and support store operations and sales.

## PAY

- \$10/ hour
- \$15/ hour
- \$20/ hour

#### **BENEFITS**

- Paid time off for earned sick days and family and medical leave
- Employee discount

## SCHEDULE

- Part-time (20 to 30 hours per week).
- Full time (40 hours per week).

## Hours and shifts are subject to change.

- Associates are expected to keep their schedules open and available for work.
- Hours and shifts are subject to change. Associates are expected to keep their schedules open and available for work. Associates are typically given 2-3 day's notice of their work schedule.
- Associates are guaranteed 2 weeks advance notice of the work schedule.

#### REQUIREMENTS

- Customer service-oriented
- Positive attitude
- Ability to communicate effectively with guests and team member

## (Categories above are randomized for respondents)

- 5 Very unlikely
- 6 Unlikely
- 7 Somewhat Likely
- 8 Very likely

# **MODULE E2: JOB INSECURITY**§

CHANCESLOSEJOB | KEEPJOB | INSECUREJOB | THINKLOSEJOB | INSECUREJOBCHAR | JOBCHANGE

# **E2.1.** Do you agree with the following statements?

		Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
a.	I think I might lose my job in the near future.	1	2	3	4	5
b.	I feel insecure about the characteristics and conditions of my job in the future.	1	2	3	4	5
C.	Chances are, my job will change in a negative way.	1	2	3	4	5

# **MODULE F: WORK RELATIONSHIPS**§

UNION

- **F1.** Do you belong to a labor union at [EMPLOYER NAME]?
  - 1 Yes
  - 2 No

## **MODULE G: SECOND JOB§**

SECONDJOB

- **G1.** In addition to your job at [EMPLOYER NAME], do you also have another paid job?
  - 1 Yes
  - 2 No

Skip To: End of Block If G1 != 1

INCOMESECONDJOB

- **G2.** Not counting your income from [EMPLOYER NAME], which of the following statements best describes the income you earn from all of your other jobs?
  - 1 It is essential for meeting my basic needs
  - 2 Is it an important component of my budget, but not essential
  - 3 It is nice to have, but I could live comfortably without it
  - 4 Don't know/refuse

# **MODULE H: DEMOGRAPHICS**

2 No

H1.	How would you describe your gender identity?  1 Man 2 Woman 3 Non-binary 4 Prefer to self-describe: 5 Prefer not to answer				
H2.	TRANSGENDER  Do you identify as transgender?  1 Yes, I identify as transgender  2 No, I do not identify as transgender  3 Don't know/refuse				
Н3.	WHITE   HISP   BLACK   API   AIAN   OTH   RACE_DKR  How would you describe your race or ethnicity? Please mark all that apply.  1 White  2 Hispanic or Latino/Latina  3 Black or African American  4 Asian or Pacific Islander  5 American Indian or Alaskan native  6 Other  7 Ø Prefer not to answer				
H4.	How old are you?  1 Enter your age in years:  AGE  Display This Question:				
	If H4 = Empty Or H4 < 18 Or H4 > 100				
H5.	Choose your age group:  1 18-19 years old 2 20-29 years old 3 30-39 years old 4 40-49 years old 5 50-59 years old 6 60-69 years old 7 70+ years old 8 Don't know/refuse				
H6.	Are you currently enrolled in school?				
	1 Yes				

DIFSCHEDSCHOOL

#### Display This Question:

If H6 = 1

And

If 1.1 = 1

OR 1.1 = different company

**H7.** How much do you agree with the following statement:

My work schedule at my main job makes it difficult for me to attend classes, study, and complete my school work.

- 1 Strongly Agree
- 2 Agree
- 3 Disagree
- 4 Strongly Disagree

**EDUC** 

- **H8.** What is the highest grade of school you completed?
  - No degree or diploma earned
  - 2 High school diploma/GED
  - 3 Some college
  - 4 Associate's degree
  - 5 Bachelor's degree
  - 6 Master's degree/Advanced degree
  - 7 Don't know/refuse

**ESLHOME** 

- **H9.** Do you speak a language other than English at home?
  - 1 Yes
  - 2 No

ESLHOME TEXT

Display This Question:

If H9 = 1

**H10.** What language do you speak at home?

COHABSTATUS

- **H11.** Are you living with a spouse or a partner?
  - 1 Married, living with spouse
  - 2 Living with a partner
  - 3 Not living with a spouse or partner
  - 4 Don't know/refuse

**SPOUSEEMPLOYMENT** 

#### Display This Question:

*If H11 = 1* 

Or H11 = 2

- **H12.** What is your spouse or partner's employment status?
  - My spouse/partner is employed
  - 2 My spouse/partner is furloughed by their employer (they are not getting any scheduled hours)
  - 3 My spouse/partner was laid off and is now unemployed
  - 4 My spouse/partner quit their job and is now unemployed
  - 5 My spouse/partner is retired (no longer working)
  - 6 None of the above

**SPOUSEINCOME** 

Display this Question:

If H12=1

- **H13**. Which of the following statements best describes the income your spouse or partner earns from their job?
  - 1 It is essential for meeting our basic needs
  - 2 Is it an important component of our budget, but not essential
  - 3 It is nice to have, but we could live comfortably without it
  - 4 My spouse or partner and I keep our incomes separate
  - 5 Don't know/refuse

KIDS

- **H14.** Do you have any children? These might be your biological children, step-children, adopted children, or foster children.
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

KIDS0TO4

Display This Question:

If H14 = 1

- **H15.** Are any of your children under the age of 5?
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

KIDOTO4\_GEN1 | KIDOTO4\_GEN2 | KIDOTO4\_GEN3 | KIDOTO4\_GEN4 | KIDOTO4\_AGE1 | KIDOTO4\_AGE2 | KIDOTO4\_AGE3 | KIDOTO4\_AGE4

# Display This Question:

If H15 = 1

**H16.** For each of your children **under the age of five**, please tell us the child's gender and age.

	Gender	Age
a. Kid #1	<ul><li>1 Male</li><li>2 Female</li></ul>	1 <1 year 2 1 year 3 2 years 4 3 years 5 4 years
b. Kid #2	<ul><li>1 Male</li><li>2 Female</li></ul>	1 <1 year 2 1 year 3 2 years 4 3 years 5 4 years
c. Kid #3	<ul><li>1 Male</li><li>2 Female</li></ul>	1 <1 year 2 1 year 3 2 years 4 3 years 5 4 years
d. Kid #4	<ul><li>1 Male</li><li>2 Female</li></ul>	1 <1 year 2 1 year 3 2 years 4 3 years 5 4 years

KIDS5TO9

#### Display This Question:

*If H14 = 1* 

- **H17.** Are any of your children between the ages of 5 and 9?
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

KID5TO9\_GEN1 | KID5TO9\_GEN2 | KID5TO9\_GEN3 | KID5TO9\_GEN4 | KID5TO9\_AGE1 | KID5TO9\_AGE2 | KID5TO9\_AGE3 | KID5TO9\_AGE4

Display This Question:

*If H17 = 1* 

**H18.** For each of your children **between the ages of 5 and 9**, please tell us the child's gender and age.

	Gender	Age
a. Kid #1	1 Male 2 Female	1 5 years 2 6 years 3 7 years 4 8 years 5 9 years
b. Kid #2	1 Male 2 Female	<ol> <li>5 years</li> <li>6 years</li> <li>7 years</li> <li>8 years</li> <li>9 years</li> </ol>
c. Kid #3	1 Male 2 Female	<ol> <li>5 years</li> <li>6 years</li> <li>7 years</li> <li>8 years</li> <li>9 years</li> </ol>
d. Kid #4	1 Male 2 Female	<ol> <li>5 years</li> <li>6 years</li> <li>7 years</li> <li>8 years</li> <li>9 years</li> </ol>

KIDS10TO14

Display This Question:

If H14 = 1

- **H19.** Are any of your children between the ages of 10 and 14?
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

KID10T014\_GEN1 | KID10T014\_GEN2 | KID10T014\_GEN3 | KID10T014\_GEN4 | KID10T014\_AGE1 | KID10T014\_AGE2 | KID10T014\_AGE3 | KID10T014\_AGE4

Display This Question: If H19 = 1

**H20.** For each of your children **between the ages of 10 and 14**, please tell us the child's gender and age.

		Gender		Age	
a.	Kid #1	1	Male	1	10 years
		2	Female	2	11 years
				3	12 years
				4	13 years
				5	14 years
b.	Kid #2	1	Male	1	10 years
		2	Female	2	11 years
				3	12 years
				4	13 years
				5	14 years
C.	Kid #3	1	Male	1	10 years
		2	Female	2	11 years
				3	12 years
				4	13 years
				5	14 years
d.	Kid #4	1	Male	1	10 years
		2	Female	2	11 years
				3	12 years
				4	13 years
				5	14 years

*NUMKIDSLIVE0T014* 

Display This Question:

If H15 = 1

*Or H17 = 1* 

*Or H19 = 1* 

- **H21.** Thinking of your children between 0 and 14 years of age: Do you live with all, some, or none of these children?
  - 1 I live with all of these children
  - 2 I live with some of these children
  - 3 I do not live with any of these children

COVIDOTO14 SCHOOLCLOSED

Display This Question:

If H21 = 1

Or H21 = 2

- **H22.** Thinking of your child or children between 0 and 14 years of age: Is at least one of your children at home because their school or child care center is closed due to coronavirus/COVID-19?
  - 1 Yes
  - 2 No

KIDS15MORE

Display This Question:

If H14 = 1

- **H23.** Are any of your children age 15 or older?
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

KID15MORE\_GEN1 | KID15MORE\_GEN2 | KID15MORE\_GEN3 | KID15MORE\_GEN4 | KID15MORE\_AGE1 | KID15MORE\_AGE2 | KID15MORE\_AGE3 | KID15MORE\_AGE4

Display This Question:

*If H23 = 1* 

**H24.** For each of your children **age 15 or older**, please tell us the child's gender and age.

		Ge	nder	Age	
a.	Kid #1	1 2	Male Female	1 2 3 4 5	15 years 16 years 17 years 18 years 19+ years
b.	Kid #2	1 2	Male Female	1 2 3 4 5	15 years 16 years 17 years 18 years 19+ years
C.	Kid #3	1 2	Male Female	1 2 3 4 5	15 years 16 years 17 years 18 years 19+ years
d.	Kid #4	1 2	Male Female	1 2 3 4 5	15 years 16 years 17 years 18 years 19+ years

KIDSOTO17\_DEPENDENTS

- **H25.** Thinking of all of your children between 0 and 17 years of age, do you claim these children as dependents when you file your taxes?
  - 1 I claim all of these children as dependents
  - 2 I claim some of these children as dependents
  - 3 I do not claim any of these children as dependents.

HHCT

**H26.** Including yourself, how many people currently live in your household? [NUMBER REQUIRED]

HONEYPOT2

```
Display This Question:

If H3 = 7

And

If H3 = 1

Or H3 = 2

Or H3 = 3

Or H3 = 4

Or H3 = 5

Or H3 = 6
```

**H27.** How would you describe your race or ethnicity?

\_\_\_\_\_\_[TEXT RESPONSE REQUIRED; PARAGRAPH]

## MODULE StatePTO1: PTO - Knowledge of Laws

HEARD\_STATE\_LV

- NJ1.1. Have you heard of the New Jersey Family Leave Program?
  - 1 Yes
  - 2 No

KNOW\_QUALEVENT\_CHILD | KNOW\_QUALEVENT\_HEALTH | KNOW\_QUALEVENT\_CARE | KNOW\_QUALEVENT\_DV | KNOW\_QUALEVENT\_MILITARY | KNOW\_QUALEVENT\_ALL

Display This Question:

If NJ.1.1 = 1

- **NJ1.2.** To the best of your knowledge, which of the following are "qualifying events" for paid leave under [State Paid Leave Law]? **Check all that apply** 
  - 1 Welcoming a new child into your family through birth, adoption, or foster placement
  - 2 Your own serious health condition or illness, like recovering from a surgery or a serious injury
  - 3 Caring for a seriously ill or injured family member
  - 4 To address needs arising from domestic or sexual violence
  - 5 A qualifying military family leave event
  - 6 (exclusive) All of the above

STATELV\_EMPEXPLAIN | STATELV\_COWORKEREXPLAIN | STATELV\_HEALTHEXPLAIN | STATELV\_FAMEXPLAIN | STATELV\_GOVEXPLAIN | STATELV\_NONPROFEXPLAIN | STATELV\_WEBEXPLAIN | STATELV\_OTHEXPLAIN | STATELV\_NOBODYEXPLAIN | STATELV\_OTHEXPLAIN\_TEXT |

Display This Question:

If NJ.1.1 = 1

- **NJ1.3.** Did any of the following help you learn about the paid family & medical leave benefits available to you? Please select all that apply:
  - 1 Employer
  - 2 Co-worker
  - 3 Healthcare provider
  - 4 Friend/family
  - 5 Government agency
  - 6 Nonprofit/Legal aid
  - 7 Internet search
  - 8 Other:
  - 9 Nobody helped me
- D1.1. For the following questions, please refer to any experiences you have had in the last 12 months.

CHILDLASTYEAR

- **D1.2.** In the last 12 months, have you welcomed a new child into your family through birth, adoption, or foster placement?
  - 1 Yes
  - 2 No

HEALTHLASTYEAR

- **D1.3.** In the last 12 months, have you had a serious health condition or illness, like recovering from surgery or a serious injury?
  - 1 Yes
  - 2 No

CARELASTYEAR

- **D1.4.** In the last 12 months, have you needed to care for a seriously ill or injured family member?
  - 1 Yes
  - 2 No

EMPLOYED WHEN CHILD

Display This Question:

If D.1.2 = 1

- **D1.5.** Were you employed at the time you welcomed a new child into your family?
  - 1 Yes
  - 2 No

EMPLOYED WHEN HEALTH

Display This Question:

If D.1.3 = 1

- D1.6. Were you employed at the time you had a serious health condition or illness?
  - 1 Yes
  - 2 No

EMPLOYED WHEN CARE

Display This Question:

If D.1.4 = 1

- **D1.7.** Were you employed at the time you needed to care for a seriously ill or injured family member?
  - 1 Yes
  - 2 No

PFML\_PAY\_NEEDED

**D1.8.** If you needed to provide care for a new child, a seriously ill family member, or to recover from a serious illness, how much of your normal pay would you need in order to take time away from work?

Not Applicable

0 10 20 30 40 50 60 70 80 90 100

Percentage (%) of normal pay you would need to receive in order to take time away from work ()



# **MODULE D2: Everyone PTO - LIFE EVENT - CHILD§**

LV\_CH

Display This Question:

If D1.2 = 1

And D1.3 != 1

And D1.4 != 1

- **D2.1.** Did you take leave from your job at [EMPLOYER NAME] to care for your new child?
  - 1 Yes
  - 2 No, I kept working
  - 3 No, I decided to quit.

Skip To D2.6 If D2.1 != 1

LV CH WK | LV CH WK TEXT

Display This Question:

If D2.1 = 1

- **D2.2.** How many weeks of leave did you take from your job at [EMPLOYER NAME] to care for your new child?
  - 1 Less than 1 week
  - 2 A different number of weeks (specify):
  - 3 I have taken leave little by little (intermittent leave)
  - 4 I am still on leave

LV\_CH\_TOTAL

Display This Question:

If D2.2 = 2

D2.2 = 3

Or D2.2 = 4

**D2.3.** In total, how many weeks of leave will you take to care for your new child? [NUMBER REQUIRED]

LV\_CH\_PAY\_FULL\_EMPLOYER | LV\_CH\_PAY\_PART\_EMPLOYER | LV\_CH\_PAY\_DISABILITY | LV\_CH\_PAY\_PVT\_PROGRAM | LV\_CH\_PAY\_STATE\_PROGRAM | LV\_CH\_PAY\_NONE

Display This Question:

If D2.1 = 1

- **D2.4.** Did you receive pay during your leave? Check all that apply
  - 1 I received my full pay from my employer while I was on leave
  - 2 I received part of my pay from my employer while I was on leave
  - 3 I received pay from disability insurance
  - 4 I received pay from a private paid leave insurance program
  - 5 I received pay from New Jersey's paid leave program
  - 6 None of these

LV\_CH\_LV\_FIN | LV\_CH\_LV\_PRES\_EMPLOYER | LV\_CH\_LV\_PRES\_COWORKERS | LV\_CH\_LV\_FIRE | LV\_CH\_LV\_INS | LV\_CH\_LV\_OK | LV\_CH\_LV\_OTHER | LV\_CH\_LV\_OTHER\_TEXT |

### Display This Question:

If D2.1 = 1

- **D2.6.** Please tell us if any of the following were important factors in your decision about how much time you took off from your job at [EMPLOYER NAME] to care for your new child. Mark all that apply.
  - 1 I could not financially afford to take more time off
  - 2 I felt pressure from my employer to return to work
  - 3 I felt pressure from my co-workers to return to work
  - 4 I was afraid I would lose my job
  - 5 I was concerned about losing my health insurance
  - 6 I no longer needed to be away from work
  - 7 Other: \_\_\_\_\_

LV\_CH\_EXP\_LOSTJOB | LV\_CH\_EXP\_ADVOP | LV\_CH\_EXP\_REVEALRELATIONSHIPS | LV\_CH\_EXP\_REVEALHEALTH | LV\_CH\_EXP\_TREATEDDIFF | LV\_CH\_EXP\_OTHER | LV\_CH\_EXP\_OTHER\_TEXT |

- **D2.6.1** Did you experience any of the following situations due to taking leave from work? **Mark** all that apply.
  - 1 I lost my job.
  - 2 I lost my seniority or potential for job advancement
  - 3 I had to reveal information about my personal relationships or family relationships to my manager/boss
  - 4 I had to reveal personal information about my own health, or the health of my care recipient to my manager/boss
  - 5 I was treated differently at work because of the reason I took leave
  - 6 Something else happened (TEXT BOX)

 $LV\_CH\_NOLV\_FIN \mid LV\_CH\_NOLV\_PRES\_EMPLOYER \mid LV\_CH\_NOLV\_PRES\_COWORKERS \mid LV\_CH\_NOLV\_FIRE \mid LV\_CH\_NOLV\_INS \mid LV\_CH\_NOLV\_NOTKNOW \mid LV\_CH\_NOLV\_OK \mid LV\_CH\_NOLV\_OTHER \mid LV\_CT\_NOLV\_OTHER \mid LV\_CT\_NOLV\_OTT\_NOLV\_OTHER \mid LV\_CT\_NOLV\_OTT\_NO$ 

#### Display This Question:

If D2.1 = 2

- **D2.7.** Please tell us if any of the following were reasons why you did not take time off from your job at [EMPLOYER NAME] to care for your new child. **Mark all that apply.** 
  - 1 I could not financially afford to take more time off
  - 2 I felt pressure from my employer to return to work
  - 3 **I felt pressure from my co-**workers to return to work
  - 4 I was afraid I would lose my job
  - 5 I was concerned about losing my health insurance
  - 6 I did not know that taking leave was an option for me
  - 7 I did not need to take time off
  - 8 Other: \_\_\_\_

LV\_CH\_WHY\_LEAVEJOB | LV\_CH\_WHY\_LEAVEJOB\_OTHER\_TEXT

Display This Question: If D2.1 = 2

OR D2.1 = 2

- D.2.7.1 What made you leave your job?
  - 1 Paid leave was not available, I took unemployment insurance
  - 2 Paid leave was available, but unemployment insurance paid more
  - 3 I simply could not continue to work
  - 4 Other: \_\_\_\_\_

# MODULE D3: Everyone PTO - LIFE EVENT - PERSONAL HEALTH§

L	V_HLTH
D	isplay This Question:
	If D1.2 != 1
	And D1.3 = 1

- **D3.1.** Did you take leave from your job at [EMPLOYER NAME] to recover from your serious health condition or illness?
  - 1 Yes
  - 2 No, I kept working
  - 3 No, I decided to guit.

Skip To D3.6 If D3.1 != 1

LV HLTH WK | LV HLTH WK TEXT

Display This Question:

If D3.1 = 1

- **D3.2.** How many weeks of leave did you take from your job at [EMPLOYER NAME] to recover from your serious health condition or illness?
  - 1 Less than 1 week
  - 2 A different number of weeks (specify): \_\_\_\_\_
  - 3 I have taken leave little by little (intermittent leave)
  - 4 I am still on leave

LV HLTH TOTAL

Display This Question: If D3.2 = 3

Or D3.2 = 3

**D3.3.** In total, how many weeks of leave will you take to recover from your serious health condition or illness?

[NUMBER REQUIRED]

LV\_HLTH\_PAY\_FULL\_EMPLOYER | LV\_HLTH\_PAY\_PART\_EMPLOYER | LV\_HLTH\_PAY\_DISABILITY | LV\_HLTH\_PAY\_PVT\_PROGRAM | LV\_HLTH\_PAY\_STATE\_PROGRAM | LV\_HLTH\_PAY\_NONE

Display This Question:

If D3.1 = 1

- **D3.4.** Did you receive pay during your leave? Check all that apply
  - 1 I received my full pay from my employer while I was on leave
  - 2 I received part of my pay from my employer while I was on leave
  - 3 I received pay from disability insurance
  - 4 I received pay from a private paid leave insurance program
  - 5 I received pay from New Jersey's paid leave program
  - 6 None of these

LV\_HLTH\_LV\_FIN | LV\_HLTH\_LV\_PRES\_EMPLOYER | LV\_HLTH\_LV\_PRES\_COWORKERS | LV\_HLTH\_LV\_FIRE | LV\_HLTH\_LV\_INS | LV\_HLTH\_LV\_OK | LV\_HLTH\_LV\_OTHER | LV\_HLTH\_LV\_OTHER\_TEXT

Display This Question:

If D3.1 = 1

- **D3.5.** Please tell us if any of the following were important factors in your decision about how much time you took off from your job at [EMPLOYER NAME] to recover from your serious health condition or illness. Mark all that apply.
  - 1 I could not financially afford to take more time off
  - 2 I felt pressure from my employer to return to work
  - 3 I felt pressure from my co-workers to return to work
  - 4 I was afraid I would lose my job
  - 5 I was concerned about losing my health insurance
  - 6 I no longer needed to be away from work
  - 7 Other:

LV\_HLTH\_NOLV\_FIN | LV\_HLTH\_NOLV\_PRES\_EMPLOYER | LV\_HLTH\_NOLV\_PRES\_COWORKERS | LV\_HLTH\_NOLV\_FIRE | LV\_HLTH\_NOLV\_INS | LV\_HLTH\_NOLV\_NOTKNOW | LV\_HLTH\_NOLV\_OK | LV\_HLTH\_NOLV\_OTHER | LV\_HLTH\_NOLV\_OTHER\_TEXT

Display This Question:

If D3.1 = 2

- **D3.6.** Please tell us if any of the following were reasons why you did not take time off from your job at [EMPLOYER NAME] to recover from your serious health condition or illness. **Mark all that apply.** 
  - 1 I could not financially afford to take more time off
  - 2 I felt pressure from my employer to return to work
  - 3 I felt pressure from my co-workers to return to work
  - 4 I was afraid I would lose my job
  - 5 I was concerned about losing my health insurance
  - 6 I did not know that taking leave was an option for me
  - 7 I did not need to take time off
  - 8 Other: \_\_\_\_

LV\_HLTH\_WHY\_LEAVEJOB | LV\_HLTH\_WHY\_LEAVEJOB\_OTHER\_TEXT

Display This Question:

If D3.1 = 2

OR D3.1 = 3

- **D.3.7** What made you leave your job?
  - 1 Paid leave was not available, I took unemployment insurance
  - 2 Paid leave was available, but unemployment insurance paid more
  - 3 I simply could not continue to work
  - 4 Other: \_\_\_\_\_

## MODULE D4: Everyone PTO - LIFE EVENT - CAREGIVING§

LV\_CR
Display This Question:
If D1.2!=1
And D1.3!=1
And D1.4=1

- **D4.1.** Did you take leave from your job at [EMPLOYER NAME] to care for a seriously ill or injured family member?
  - 1 Yes
  - 2 No, I kept working
  - 3 No, I decided to quit.

Skip To D4.6 If D4.1 != 1

LV CR WK | LV CR WK TEXT

Display This Question:

If D4.1 = 1

- **D4.2.** How many weeks of leave did you take from your job at [EMPLOYER NAME] to care for a seriously ill or injured family member?
  - 1 Less than 1 week
  - 2 A different number of weeks (specify):
  - 3 I have taken leave little by little (intermittent leave)
  - 4 I am still on leave

LV CR TOTAL

Display This Question: If D4.2 = 3 Or D4.2 = 4

**D4.3.** In total, how many weeks of leave will you take to care for a seriously ill or injured family member?

[NUMBER REQUIRED]

Display This Question:

If D4.1 = 1

- **D4.4.** Did you receive pay during your leave? Check all that apply
  - 1 I received my full pay from my employer while I was on leave
  - 2 I received part of my pay from my employer while I was on leave
  - 3 I received pay from disability insurance
  - 4 I received pay from a private paid leave insurance program
  - 5 I received pay from New Jersey's paid leave program
  - 6 None of these

#### Display This Question:

If D4.1 = 1

- **D4.6.** Please tell us if any of the following were important factors in your decision about how much time you took off from your job at [EMPLOYER NAME] to care for a seriously ill or injured family member. Mark all that apply.
  - 1 I could not financially afford to take more time off
  - 2 I felt pressure from my employer to return to work
  - 3 I felt pressure from my co-workers to return to work
  - 4 I was afraid I would lose my job
  - 5 I was concerned about losing my health insurance
  - 6 I no longer needed to be away from work
  - 7 Other: \_\_\_\_\_

 $LV\_CR\_NOLV\_FIN \mid LV\_CR\_NOLV\_PRES \mid LV\_CR\_NOLV\_FIRE \mid LV\_CR\_NOLV\_INS \mid LV\_CR\_NOLV\_NOTKNOW \mid LV\_CR\_NOLV\_OTHER \mid LV\_CR\_NOLV\_OTHER\_TEXT$ 

#### Display This Question:

If D4.1 = 2

- **D4.7.** Please tell us if any of the following were reasons why you did not take time off from your job at [EMPLOYER NAME] to care for a seriously ill or injured family member. Mark all that apply.
  - 1 I could not financially afford to take more time off
  - 2 I felt pressure from my employer to return to work
  - 3 I felt pressure from my co-workers to return to work
  - 4 I was afraid I would lose my job
  - 5 I was concerned about losing my health insurance
  - 6 I did not know that taking leave was an option for me
  - 7 I did not need to take time off
  - 8 Other:

LV\_HLTH\_WHY\_LEAVEJOB
LV\_HLTH\_WHY\_LEAVEJOB\_OTHER\_TEXT

Display this Question:

If D4.1 = 2

OR D4.1 = 3

- **D.4.8** What made you leave your job?
  - 1 Paid leave was not available, I took unemployment insurance
  - 2 Paid leave was available, but unemployment insurance paid more
  - 3 I simply could not continue to work
  - 4 Other: \_\_\_\_\_

# MODULE D5: Everyone PTO - LIFE EVENT - MULTIPLE§

Display This Question:

If D1.2 = 1

And D1.3 = 1

Or

If D1.3 = 1

And D1.4 = 1

Or

If D1.2 = 1

And D1.4 = 1

Or

If D1.2 = 1

And D1.4 = 1

And D1.4 = 1

And D1.4 = 1

- **D5.1.** Did you take leave from your job at [EMPLOYER NAME] to care for yourself or others?
  - 1 Yes
  - 2 No, I kept working
  - 3 No, I decided to quit.

Skip To D5.6 If D5.1 != 1

LV MULT WK | LV MULT WK TEXT

Display This Question: If D5.1 = 1

- **D5.2.** How many weeks of leave did you take from your job at [EMPLOYER NAME] to care for yourself or others?
  - 1 Less than 1 week
  - 2 A different number of weeks (specify):
  - 3 I have taken leave little by little (intermittent leave)
  - 4 I am still on leave

LV\_MULT\_TOTAL

Display This Question:

If D5.2 = 3 Or D5.2 = 4

**D5.3.** In total, how many weeks of leave will you take to care for yourself or others?

[NUMBER REQUIRED]

 $LV\_MULT\_PAY$ 

Display This Question: If D5.1 = 1

- **D5.4.** Did you receive pay during your leave? Check all that apply
  - 1 I received my full pay from my employer while I was on leave
  - 2 I received part of my pay from my employer while I was on leave
  - 3 I received pay from disability insurance
  - 4 I received pay from a private paid leave insurance program
  - 5 I received pay from New Jersey's paid leave program
  - 6 None of these

 $LV\_MULT\_LV\_FIN \mid LV\_MULT\_LV\_PRES \mid LV\_MULT\_LV\_FIRE \mid LV\_MULT\_LV\_INS \mid LV\_MULT\_LV\_OK \mid LV\_MULT\_LV\_OTHER \mid LV\_MULT\_LV\_OTHER\_TEXT$ 

Display This Question:

If D5.1 = 1

- **D5.6.** Please tell us if any of the following were important factors in your decision about how much time you took off from your job at [EMPLOYER NAME] to care for yourself or others. Mark all that apply.
  - 1 I could not financially afford to take more time off
  - 2 I felt pressure from my employer to return to work
  - 3 I felt pressure from my co-workers to return to work
  - 4 I was afraid I would lose my job
  - 5 I was concerned about losing my health insurance
  - 6 I no longer needed to be away from work
  - 7 Other: \_\_\_\_\_

LV\_MULT\_NOLV\_FIN | LV\_MULT\_NOLV\_PRES | LV\_MULT\_NOLV\_FIRE | LV\_MULT\_NOLV\_INS |
LV\_MULT\_NOLV\_NOTKNOW | LV\_MULT\_NOLV\_OK | LV\_MULT\_NOLV\_OTHER | LV\_MULT\_NOLV\_OTHER\_TEXT

Display This Question:

If D5.1 = 2

- **D5.7.** Please tell us if any of the following were reasons why you did not take time off from your job at [EMPLOYER NAME] to care for yourself or others. Mark all that apply.
  - 1 I could not financially afford to take more time off
  - 2 I felt pressure from my employer to return to work
  - 3 I felt pressure from my co-workers to return to work
  - 4 I was afraid I would lose my job
  - 5 I was concerned about losing my health insurance
  - 6 I did not know that taking leave was an option for me
  - 7 I did not need to take time off
  - 8 Other:

LV MULT WHY LEAVEJOB | LV MULT WHY LEAVEJOB OTHER TEXT

Display this Question:

If D5.1 = 2

 $OR \ D5.1 = 3$ 

- **D.5.8** What made you leave your job?
  - 1 Paid leave was not available. I took unemployment insurance
  - 2 Paid leave was available, but unemployment insurance paid more
  - 3 I simply could not continue to work
  - 4 Other:

## MODULE NJ7: PFML State PTO - Knowledge of Laws Final

STATELV UNDERSTAND

- **NJ7.1.** At the time you needed to take leave, how well did you understand the paid family & medical leave benefits that were available to you?
  - 1 Extremely well
  - 2 Very well
  - 3 Somewhat well
  - 4 Not well at all

STATELV\_QUALIFY\_EMPEXPLAIN | STATELV\_QUALIFY\_COWORKEREXPLAIN | STATELV\_QUALIFY\_HEALTHEXPLAIN | STATELV\_QUALIFY\_FAMEXPLAIN | STATELV\_QUALIFY\_GOVEXPLAIN | STATELV\_QUALIFY\_NONPROFEXPLAIN | STATELV\_QUALIFY\_WEBEXPLAIN | STATELV\_QUALIFY\_OTHEXPLAIN | STATELV\_QUALIFY\_NOBODYEXPLAIN | STATELV\_QUALIFY\_OTHEXPLAIN TEXT

- **NJ7.2.** Did any of the following help you learn about the paid family & medical leave benefits available to you? Please select all that apply:
  - 1 Employer
  - 2 Co-worker
  - 3 Healthcare provider
  - 4 Friend/family
  - 5 Government agency
  - 6 Nonprofit/Legal aid
  - 7 Internet search
  - 8 Other:
  - 9 Nobody helped me

STATELV EMPHELPFUL

- **NJ7.3.** How helpful was your <u>employer</u> in making sure you understood what paid family & medical leave benefits were available to you?
  - 1 Very helpful
  - 2 Somewhat helpful
  - 3 Not at all helpful
  - 4 My employer did not discuss these benefits with me

STATELV\_UNDERSTAND\_JOBPROTECT

- **NJ7.4.** At the time you needed to take leave, how well did you understand if you qualified for job protection (meaning your job would be held for you until you returned from leave)?
  - 1 Extremely well
  - 2 Very well
  - 3 Somewhat well
  - 4 Not well at all

STATELV SUPPORTIVE MANAGER

- NJ7.5. How supportive was your manager or supervisor of your decision to take leave?
  - 1 Extremely supportive
  - 2 Very supportive
  - 3 Somewhat supportive
  - 4 Not supportive at all

STATELV SUPPORTIVE COWORKERS

- **NJ7.6.** How supportive were your coworkers of your decision to take leave?
  - 1 Extremely supportive

- 2 Very supportive
- 3 Somewhat supportive
- 4 Not supportive at all

STATELV BENEFITS IMPORTANT

Display This Question:

If Took Leave

& Paid Leave State

NJ7.7 How important were [STATE PAID LEAVE PROGRAM] benefits to your ability to take time off from work?

- 1 Very important
- 2 Somewhat important3 A little important
- 4 Not at all important

## **MODULE NJ6 NJFLA: New Jersey Paid Leave Insurance (Paid Leave Funnel)**

NJLV_COMPLETE_APP
Display This Question:
If NJ1.6 = 1
OR NJ1.8=1

- NJ6.1. Have you completed an application for New Jersey's Paid Family Leave program, also known as New Jersey Family Leave Insurance?
  - 1 Yes
  - 2 No

NJLV\_WHYNOT\_COMP\_APP | NJLV\_WHYNOT\_COMP\_APP\_OTH\_TEXT

```
Display This Question:
If NJ6.1 = 2
```

- NJ6.2 Why haven't you completed an application for New Jersey's Paid Family Leave program?
  - 1 I did not know about the program
  - 2 My employer told me I am not eligible
  - 3 I learned from a NJ state agency that I am not eligible
  - 4 I don't know how to apply
  - 5 I haven't had time to apply yet
  - 6 I could not obtain the required documentation from my health provider
  - 7 I tried to apply but could not complete the application
  - 8 Other:

```
NJLV_WHY_INELIGIBLE

Display This Question:

If NJ6.2 = 2

OR NJ6.2 = 3
```

**NJ6.3** Why were you ineligible?

[TEXT Response]

NJLV TRIED WHYNOT COMP | NJLV TRIED WHYNOT COMP OTH TEXT

```
Display This Question:

If NJ6.2 = 5

OR NJ6.2 = 6

OR NJ6.2 = 7

OR NJ6.2 = 8
```

- **NJ6.3.1** Why didn't you complete the application?
  - 1 It was too confusing
  - 2 I had technical issues
  - 3 Other (Text Response)

NJLV\_APP\_SUPPORT\_PAPERWORK | NJLV\_APP\_SUPPORT\_ELIGIBILITY | NJLV\_APP\_SUPPORT\_EDUC\_EMP | NJLV\_APP\_SUPPORT\_DASHBOARD | NJLV\_APP\_SUPPORT\_OTHER | NJLV\_APP\_SUPPORT\_OTHER TEXT

- NJ6.4.1 What information or support would have helped you to apply for the program?
  - 1 A person to help you fill out the paperwork
  - 2 A person to answer questions about eligibility
  - 3 A person to educate my employer about the program
  - 4 A dashboard that shows me what I need to submit
  - 5 Other \_\_\_\_\_

NJLV APP RESPONSE

```
Display This Question:
        If NJ6.1 = 1
NJ6.4 Have you received a response to your application for paid family leave?
           1 Yes
           2 No
       NJLV APP APPROVED
       Display This Question:
        If NJ6.4 = 1
NJ6.5 Were you approved for paid leave benefits?
           1 Yes
           2 No
       NJLV_WHY_APP_DENIED
       Display This Question:
        If NJ6.5 = 2
NJ6.6 Do you know why your application was denied?
           1 Yes
           2 No
       NJLV WHY APP DENIED REASON
       Display This Question:
        If NJ6.6 = 1
NJ6.6.1 What was the reason?
               [TEXT RESPONSE; Paragraph]
       NJLV RECEIVE PAYMENT
       Display This Question:
        If NJ6.5 = 1
NJ6.7 Did you receive a payment from New Jersey's Paid Family Leave program?
           1 Yes
           2 No
       NJLV WHEN RECEIVE BENEFITS
       Display This Question:
        If NJ6.7 = 1
NJ6.8 When did you receive your leave benefits?
           1 Right when my leave began
           2 Soon after my leave began
           3 Several weeks after my leave began
           4 Near the end of my leave
           5 After my leave was over
       NJLV PAYMENT AMOUNT
       Display This Question:
        If NJ6.7 = 1
NJ6.10 How much do you receive in paid leave payments per week? (For example, if you
       receive $300 per week, enter 300.)
       [TEXT Response: Number required]
```

NJLV\_PAYMENT\_AMOUNT

Display This Question:

If NJ6.7 = 1

**NJ6.11.** How does that compare to what you were earning at [EMPLOYER NAME] before you took leave?

- 1 Much more than I was making
- 2 More than I was making
- 3 About the same as I was making
- 4 Less than I was making
- 5 Much less than I was making

## **MODULE I: BASIC FINANCIALS**

#### HHINCOME

- **I1.** What is your household's approximate annual income, including earnings from a job and any other sources of income? Would you say it is:
  - 1 Less than \$15,000 per year
  - 2 At least \$15,000 but less than \$25,000 per year
  - 3 At least \$25,000 but less than \$35,000 per year
  - 4 At least \$35,000 but less than \$50,000 per year
  - 5 At least \$50,000 but less than \$75,000 per year
  - 6 At least 75,000 but less than \$100,000 per year
  - 7 At least \$100,000 but less than \$150,000 per year
  - 8 \$150,000 or more per year
  - 9 Don't know/refuse

#### DIFFPAY

- **12.** Currently, how difficult is it for you to cover your expenses and pay all your bills?
  - 1 Very difficult
  - 2 Somewhat difficult
  - 3 Not at all difficult
  - 4 Don't know/refuse

#### INCVOLATILE

- **I3.** In general, would you say that week-to-week your household income...
  - 1 Is basically the same
  - 2 Goes up and down a little
  - 3 Goes up and down a lot
  - 4 Don't know/refuse

#### HHINCOME 2020CHANGE

- **14.** Overall, how has your household income changed since the pandemic started, back in January 2020?
  - 1 My household income has increased
  - 2 My household income has stayed the same
  - 3 My household income has decreased

#### UNEMP\_2020M

- **15.** How many months were you unemployed since the pandemic started, back in January 2020?
  - 1 I was not unemployed at any point since January 2020
  - 2 Less than 1 month
  - 3 1 month
  - 4 2 months
  - 5 3 months
  - 6 4 months
  - 7 5 months
  - 8 6 months
  - 9 7 months
  - 10 8 months
  - 11 9 months
  - 12 10 months
  - 13 11 months

# 14 12 months or longer

UNEMP\_PPL\_HH | UNEMP\_PPL\_FAM | UNEMP\_PPL\_FRIENDS | UNEMP\_PPL\_COWORK

**I6.** How many people do you know who have lost a job since the pandemic started, back in January 2020?

Number of people who have lost a job since January 2020 People in your household (not 1 [NUMBER REQUIRED] including yourself) b. Family members (not in your 1 [NUMBER REQUIRED] household) Friends (not in your household) 1 [NUMBER REQUIRED] C. d. Co-workers (not in your household) 1 [NUMBER REQUIRED]

## **MODULE 6: JOB SEARCH**

CONSIDER RETURN WORK

- **6.1.** Would you consider going back to work in the next few months?
  - 1 Yes
  - 2 No
  - 3 I'm not sure

LIKELY ACCEPT OFFER

**6.2**. If you were offered this job, how likely would you be to accept the offer?

#### JOB DESCRIPTION:

Provide customer service and support store operations and sales.

## PAY

- ≥\$10/ hour
- ×\$15/ hour
- ¾\$20/ hour

#### **BENEFITS**

- Paid time off for earned sick days and family and medical leave
- ጃEmployee discount

#### **SCHEDULE**

- Part-time (20 to 30 hours per week).
- Full time (40 hours per week).

Hours and shifts are subject to change.

- Associates are expected to keep their schedules open and available for work.
- \*Hours and shifts are subject to change. Associates are expected to keep their schedules open and available for work. Associates are typically given 2-3 day's notice of their work schedule.
- \*Associates are guaranteed 2 weeks advance notice of the work schedule.

#### REQUIREMENTS

- Customer service-oriented
- Positive attitude
- Ability to communicate effectively with guests and team member
- 1 Very unlikely
- 2 Unlikely
- 3 Somewhat Likely
- 4 Very likely

JOB SEARCH LASTWEEK

- **6.4.** Have you looked for a job in the last week?
  - 1 Yes
  - 2 No

LEARN\_JOBOPEN\_ONLINE LEARN\_JOBOPEN\_NEWSPAPE RLEARN\_JOBOPEN\_WORKPLACES LEARN\_JOBOPEN\_FAMIL YLEARN\_JOBOPEN\_COWORKERS

### Display This Question:

If 6.4 = 1

- **6.5.** How do you learn about job openings? (Mark all that apply)
  - 1 job listings online
  - 2 job listings in a newspaper
  - 3 help wanted signs at workplaces
  - 4 through friends or family
  - 5 from former co-workers

NUM JOBAPPS

Display This Question:

If 6.4 = 1

**6.6** How many job applications have you submitted in the past month? [NUMBER]

WHYNOT EXPECT WORK

Display This Question:

If 6.4 = 2

- **6.7**. Why aren't you currently looking for work?
  - 1 I'm permanently retired
  - 2 I have enough income or savings from other sources to live on
  - 3 I have care obligations
  - 4 I am worried about COVID transmission
  - 5 I cannot find any jobs that are hiring
  - 6 I have a physical limitation or health condition that prevents me from working

CTC AWARE

# **MODULE 4: Child Tax Credit**

In March and April of this year, a new law called the American Rescue Plan increased the amount of Child Tax Credit (CTC).

R1.	Were you aware that this credit was made available to families starting in July?  1 Yes, I was aware of it 2 Yes, but I was only vaguely aware of it 3 No, I hadn't heard about it
R2.	Did you receive Child Tax Credit payments this past summer or fall?  1 Yes 2 No 3 I'm not sure
	CTC_NUM_PAYMENTS
	Display this question:  If R.2=1
R3.	How many Child Tax Credit payments have you received?  1 0 2 1 3 2 4 3 5 4 6 5 7 6
	Display this question:  If R.2=1
R4.	How much did you receive in your last Child Tax Credit payment?  \$ [NUMBER REQUIRED]  CTC USED
	Display this question:
R5.	If R2=1 How have you used these funds provided by the Child Tax Credit (CTC)? Please select up to three (3) main ways you have used the funds.
	[PROG: MULTIPLE RESPONSE, ORDER=RANDOMIZED, FORCED, ALLOW UP TO 3 SELECTIONS]

	ž.
1	Pay off bills
2	Pay off credit card debt
3	Pay off other debts
4	Mortgage or rent
5	Car purchase or repair
6	Furniture or appliance purchase
7	Shopping/Groceries
8	Purchases for kids
9	Help other family
10	Special treat/vacation
	Emergency savings
	Retirement savings
	Savings for children's education
	Other Savings
15	Other [PROG: FIXED]

CTC HOW PERCEIVE

# Display this question: If R.2=1

R.6 How do you think about the child Tax Credit funds you've received so far?

- 1 Like regular earnings from a job
- 2 Like my tax refund check that comes in the spring
- 3 Like public benefits or welfare
- 4 Like a prize or lottery winnings
- 5 Like a gift
- 6 Like something else
- 7 I'm not sure

CTC HOW PERCEIVE2

# Display this question:

If R.2=1

- **R.7** Do you think of the Child Tax Credit as....
  - 1 A one-time windfall/bonus
  - 2 A regular source of income

CTC HOWLONG LAST

# Display this question:

If R.2=1

- R.8 How long do you think the Child Tax Credit will last?
  - 1 Just for this year
  - 2 For the next couple of years
  - 3 For the foreseeable future

CTC\_TRY\_RECEIVE

# Display this question:

If R2=2

**R9** What, if anything, did you do to try to receive the Child Tax Credit?

- 4 I did not do anything to receive the Child Tax Credit
- 5 Used the IRS website tool for non-filers
- 6 I did something else [OPEN TEXT ENTRY]

CTC WHYNOT TRY

#### Display this question

If R.2 = no(2)

If R.9 == 1

- **R.10** Why didn't you try to receive the Child Tax Credit? Mark all that apply.
  - 1 I didn't think I would be eligible
  - 2 I didn't think I needed to do anything
  - 3 I didn't have time to find out what to do
  - 4 I did not know how
  - 5 I did not have an internet connection
  - 6 I had language barriers
  - 7 I was worried I would lose other benefits (SNAP, WIC, TANF, CHIP, Medicaid)
  - 8 I was worried I would get in trouble with other government authorities
  - 9 Other [PROG: FIXED]

CTC ACTIONS

Display this question:

If R.2=2

- **R.11** Did you do any of the following in 2021?
  - 1 Filed my taxes
  - 1 Received a stimulus payment
  - 2 Closed my bank account or changed banks
  - 3 Welcomed a new first child to my family
  - 4 Moved and changed my mailing address
  - 5 Got married
  - 6 Separated or divorced
  - 7 Immigrated to the United States

# **MODULE XU: BULLYING - Unemployed**

This next question asks about "bullying" at work. "Bullying" can include things like being humiliated, constantly criticized, or excessively teased.

BULLYFREQ SUPERVISOR | BULLYFREQ COWORKERS | BULLYFREQ CUSTOMERS

X1. At your last job, how often were you bullied by:

	Never (1)	Rarely (2)	Sometimes (3)	Often (4)	Always (5)
your supervisor? (1)	31	32	33	34	35
your coworkers? (2)	36	37	38	39	40
by customers? (3)	41	42	43	44	45

RESPECTFREQ\_SUPERVISOR | RESPECTFREQ\_COWORKERS | RESPECTFREQ\_CUSTOMERS

**X2.** At your last job, how often did you feel respected by:

	Never (1)	Rarely (2)	Sometimes (3)	Often (4)	Always (5)
your supervisor? (1)	46	47	48	49	50
your coworkers? (2)	51	52	53	54	55
by customers? (3)	56	57	58	59	60

JOB AUTONOMY

- **X3.** How much do you agree with the following statement: At my last job, I was allowed to decide how to go about getting my job done.
  - 1 Strongly Agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly Disagree

JOB RESPONSIBILITIES

- **X4.** How much do you agree with the following statement: At my last job, I often had a good understanding of what my tasks and responsibilities are.
  - 1 Strongly Agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly Disagree

RESOLVEPROB\_COWORKERS| RESOLVEPROB\_SUPERVISOR | RESOLVEPROB\_MANAGEMENT |
RESOLVEPROB\_GRIEVANCE | RESOLVEPROB\_UNION | RESOLVEPROB\_HR | RESOLVEPROB\_QUIT |
RESOLVEPROB\_NONPROF | RESOLVEPROB\_WORKERCENTER | RESOLVEPROB\_GOVT |
RESOLVEPROB\_UNCOMFORTABLE | RESOLVEPROB\_IDK | RESOLVEPROB\_NOTHING

- **X5.** If you had a **serious problem** at your last job, what would you do to resolve this issue? **Check All That Apply.** 
  - 1 Discuss with coworkers
  - 2 Discuss with supervisor
  - 3 Talk to higher-up management
  - 4 Use a company grievance procedure
  - 5 Speak to a union rep
  - 6 Speak to HR (Human Resources)
  - 7 Quit
  - 8 Talk to someone at a Nonprofit/Advocacy Organization
  - 9 Talk to someone at a Worker Center
  - 10 File a complaint with the City or State Department of Labor/Labor Regulator
  - 11 I would not feel comfortable raising issues at work
  - 12 I would not know what to do

# **MODULE 12: UNEMPLOYMENT INSURANCE<sup>§</sup>**

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- **12.1.** Have you completed an application for unemployment insurance since being laid off, being furloughed, or quitting your job?
  - 1 Yes
  - 2 No

UI APP NOTCOMPLETED | UI APP NOTCOMPLETED TEXT

Display This Question:

If I2.1 = 2

- 12.2. Why haven't you completed an application for unemployment insurance?
  - 1 I do not believe I am eligible for unemployment insurance
  - 2 I don't know how to apply
  - 3 I haven't had time to apply yet
  - 4 The application was too complicated
  - 5 I tried to apply but experienced technical problems with the application
  - 6 Other:

UI APP RESPONSE

#### Display This Question:

If 12.1 = 1

- **I2.3.** Have you received a response to your unemployment insurance application?
  - 1 Yes
  - 2 No

UI BENEFITS

Display This Question:

If 12.3 = 1

- **12.4.** Were you granted unemployment insurance benefits?
  - 1 Yes
  - 2 No

UI DENIED

Display This Question:

If 12.4 = 2

**12.5.** What was the reason your application for unemployment insurance was denied? [TEXT RESPONSE; PARAGRAPH]

UI PAYMENT RECEIVED

Display This Question:

If 12.3 = 2

Or 12.4 = 1

- **12.6.** Have you received an unemployment insurance payment yet?
  - 1 Yes
  - 2 No

UI\_PAYMENT\_LAIDOFF\_MONTH | UI\_PAYMENT\_LAIDOFF\_YEAR

Display This Question:

If I2.6 = 1

**12.7.** When did you receive your first unemployment insurance payment from [EMPLOYER NAME]?

-		Month			Year
a. My first payment	arrived in	13 14 15 16 17 18 19 20 21 22 23 24	January February March April May June July August September October November December	4 5 6	2019 2020 2021

UI PAYMENT AMOUNT

Display This Question:

If I2.6 = 1

**12.8.** How much do you receive in unemployment insurance per week? (For example, if you receive \$300 per week, enter 300.)

[NUMBER REQUIRED]

UI PAYMENT COMPARE

Display This Question:

If 12.8 = 1

And 1.1 = 2 OR 3 or 4

- **12.9.** How does that compare to what you were earning at [EMPLOYER NAME] before you left?
  - 1 Much more than I was making
  - 2 More than I was making
  - 3 About the same as I was making
  - 4 Less than I was making
  - 5 Much less than I was making

UI\_STILLRECEIVE

Display This Question:

*If I2.6 = 1* 

- 12.10. Are you still receiving unemployment insurance payments?
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

UI\_STOP\_MONTHYEAR

### Display This Question: If I2.10 = 2

**I2.11.** When did you stop receiving unemployment benefits?

	Month			Year
a.	25	January	7	2019
	26	February	8	2020
	27	March	9	2021
	28	April		
	29	May		
	30	June		
	31	July		
	32	August		
	33	September		
	34	October		
	35	November		
	36	December		

UI\_WHY\_STOP\_PAYMENTS

Display This Question:

If I2.10 = 2

**I2.12** Why did you stop receiving unemployment insurance payments?

- 1 I hit the limit
- 2 I did not provide required documentation
- 3 I was flagged as suspected fraud
- 4 I found a job
- 5 I don't know

# **MODULE J: BENEFITS AND FINANCIAL SERVICES**

SNAP2020 | STUDENTLOAN\_DEFER2020 | RENT\_DEFER2020 | STIMULUS\_PAYMENT2020 | EMP\_CASHASSIST2020 | HAZARDPAY2020 | MEDICAID2020

- **J1.** Which of the following benefits have you used since the beginning of the pandemic, back in January 2020?
  - 1 Assistance with food expenses from the SNAP program (this is sometimes called "food stamps")
  - 2 Getting to delay student loan payments without a penalty
  - 3 Getting to delay rent or mortgage payments without a penalty
  - 4 Cash from Temporary Assistance for Needy Families (TANF) program
  - 5 Cash from Supplemental Security Income (Social Security/Disability Insurance)
  - 6 Medicaid
  - 7 Other:

HARDSHIP FREEFOOD

- **J2.** In the past 12 months, did you receive free food or meals because you didn't have enough money?
  - 1 Yes
  - 2 No

HARDSHIP FREEFOOD LASTMONTH

Display This Question:

If J2 = 1

- **J3.** In the past **month**, did you receive free food or meals because you didn't have enough money?
  - 1 Yes
  - 2 No

HARDSHIP HUNGRY

- **J4.** In the past 12 months, were you ever hungry, but didn't eat because you couldn't afford enough food?
  - 1 Yes
  - 2 No

HARDSHIP HUNGRY LASTMONTH

Display This Question:

If J4 = 1

- **J5.** In the past **month**, were you ever hungry, but didn't eat because you couldn't afford enough food?
  - 1 Yes
  - 2 No

HARDSHIP\_CHILD\_HUNGRY

Display This Question:

*If H25 = 1* 

Or H25 = 2

- **J6.** In the past 12 months, were children in your household not eating enough because you just couldn't afford enough food?
  - 1 Yes
  - 2 No

HARDSHIP CHILD HUNGRY LASTMONTH

Display This Question:

If J6 = 1

- **J7.** In the past **month**, were children in your household not eating enough because you just couldn't afford enough food?
  - 1 Yes
  - 2 No

HARDSHIP UTILITIES

- **J8.** In the past 12 months, did you not pay the full amount of gas, oil, or electricity bill because you didn't have enough money?
  - 1 Yes
  - 2 No

HARDSHIP UTILITIES LASTMONTH

Display This Question:

If J8 = 1

- **J9.** In the past **month**, did you not pay the full amount of gas, oil, or electricity bill because you didn't have enough money?
  - 1 Yes
  - 2 No

HARDSHIP INFORMATION

- **J10.** In the past 12 months, did you borrow money from friends or family to help pay bills?
  - 1 Yes
  - 2 No

HARDSHIP INFORMATION LASTMONTH

Display This Question:

If J10 = 1

- J11. In the past month, did you borrow money from friends or family to help pay bills?
  - 1 Yes
  - 2 No

HARDSHIP MOVEIN

- **J12.** In the past 12 months, did you move in with other people even for a little while because of financial problems?
  - 1 Yes
  - 2 No

HARDSHIP MOVEIN LASTMONTH

Display This Question:

If J12 = 1

- **J13.** In the past **month**, did you move in with other people because of financial problems?
  - 1 Yes
  - 2 No

HARDSHIP SHELTER

- **J14.** In the past 12 months, did you stay in a shelter, in an abandoned building, an automobile, or any other place not meant for regular housing, even for one night?
  - 1 Yes
  - 2 No

HARDSHIP SHELTER LASTMONTH

# Display This Question:

If J14 = 1

- **J15.** In the past **month**, did you stay in a shelter, in an abandoned building, an automobile, or any other place not meant for regular housing, even for one night?
  - 1 Yes
  - 2 No

HARDSHIP DEFERMEDICAL

- **J16.** In the past 12 months, was there anyone in your household who needed to see a doctor or go to the hospital but couldn't go because of the cost?
  - 1 Yes
  - 2 No

HARDSHIP DEFERMEDICAL LASTMONTH

#### Display This Question:

If J16 = 1

- **J17.** In the past **month**, was there anyone in your household who needed to see a doctor or go to the hospital but couldn't go because of the cost?
  - 1 Yes
  - 2 No

CONFIDCOPE

- **J18.** How confident are you that you could come up with \$400 if an unexpected need arose within the next month?
  - 1 I am certain I could come up with the full \$400
  - 2 I could probably come up with \$400
  - 3 I could probably not come up with \$400
  - 4 I am certain I could not come up with \$400
  - 5 Don't know/refuse

# **MODULE M: MODERATING VARIABLES**

**M1.** The next set of questions asks about help you can receive from people you know.

HELP LOAN200

- **M2.** Is there someone you could count on if you needed a loan for \$200?
  - 1 Definitely yes
  - 2 Probably yes
  - 3 Maybe
  - 4 Probably not
  - 5 Definitely not
  - 6 Don't know/refuse

HELP HOUSING

- **M3.** Is there someone you could count on if you needed a place to live?
  - 1 Definitely yes
  - 2 Probably yes
  - 3 Maybe
  - 4 Probably not
  - 5 Definitely not
  - 6 Don't know/refuse

HELP CHILDCARE

Display This Question:

If H18 = 1

- **M4.** Is there someone you could count on to help with emergency child care?
  - 1 Definitely yes
  - 2 Probably yes
  - 3 Maybe
  - 4 Probably not
  - 5 Definitely not
  - 6 Don't know/refuse

FRIENDFAMCT

**M5.** About how many friends or relatives do you have whom you could call on for advice or help if you needed it?

[NUMBER REQUIRED]

### **MODULE K: HEALTH AND WELLBEING**

HEALTH

- **K1.** In general, how is your health? Would you say it is...
  - 1 Excellent
  - 2 Very good
  - 3 Good
  - 4 Fair
  - 5 Poor
  - 6 Don't know/refuse

COVID SELF

- **K2**. Have you contracted the novel coronavirus (COVID-19)?
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

COVID\_SELF\_SEVERITY

- **K3.** How severe was your case of COVID-19?
  - 1 I did not feel sick
  - 2 My symptoms were mild
  - 3 My symptoms were moderate
  - 4 My symptoms were severe

COVID SELF HOSPITALIZED

Display if:

K3==2 | 3 | 4

- **K4.** Were you hospitalized when you were sick with COVID-19?
  - 1 No
  - 2 Yes, for less than 1 week
  - 3 Yes, for 1-2 weeks
  - 4 Yes, for more than 2 weeks

COVID\_FAMILY

- **K5.** Have any of your immediate family members contracted the novel coronavirus (COVID-19)?
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

HFAI THPI AN

- **K6.** Do you now have any type of health plan or health coverage?
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

4 A little of the time 5 None of the time

WHYNOPLANFROMJOB | WHYNOPLAN TEXT Display This Question: If K6 = 2 And 1.1 = 1K7. What is the main reason you do not have a health plan from your main job? 1 I do not work enough hours to qualify 2 I have not worked here long enough to qualify 3 It's too expensive 4 I have a pre-existing condition 5 My employer does not offer a health plan 6 Other (specify): JOBPLAN | JOBPLAN TEXT Display This Question: If K6 = 1 And 1.1. = 1 K8. Did you get that health coverage through your job, or did you get it some other way? 1 I get health coverage through my job 2 I bought a health plan myself 3 I get health coverage through my spouse or parent's health plan 4 I get health coverage from Medicaid or another state or government health plan 5 I get health coverage through my college or university 6 Other (specify): HEALTHCOVERAGE | HEALTHCOVERAGE TEXT Display This Question: If K6 = 1And 1.1. != 1 K9. How did you get that health coverage? 1 I get health coverage through my previous job/COBRA 2 I bought a health plan myself 3 I get health coverage through my spouse or parent's health plan 4 I get health coverage from Medicaid or another state or government health plan 5 I get health coverage through my college or university 6 Other (specify): SLEEP **K10.** During the past month, how would you rate your sleep quality overall? 1 Very good 2 Good 3 Fair 4 Poor 5 Don't know/refuse K11. During the past month, how often did you feel so sad that nothing could cheer you up? 1 All of the time 2 Most of the time 3 Some of the time

**NERVOUS** 

- **K12.** During the past month, how often did you feel nervous?
  - 1 All of the time
  - 2 Most of the time
  - 3 Some of the time
  - 4 A little of the time
  - 5 None of the time

RESTLESS

- **K13.** During the past month, how often did you feel restless?
  - 1 All of the time
  - 2 Most of the time
  - 3 Some of the time
  - 4 A little of the time
  - 5 None of the time

HOPFI ESS

- **K14.** During the past month, how often did you feel hopeless?
  - 1 All of the time
  - 2 Most of the time
  - 3 Some of the time
  - 4 A little of the time
  - 5 None of the time

**EFFORT** 

- K15. During the past month, how often did you feel that everything was an effort?
  - 1 All of the time
  - 2 Most of the time
  - 3 Some of the time
  - 4 A little of the time
  - 5 None of the time

WORTHLESS K6

- **K16.** During the <u>past month</u>, how often did you feel worthless?
  - 1 All of the time
  - 2 Most of the time
  - 3 Some of the time
  - 4 A little of the time
  - 5 None of the time

CHECK

- **K17.** For this question, please select "A little of the time"
  - 1 All of the time
  - 2 Most of the time
  - 3 Some of the time
  - 4 A little of the time
  - 5 None of the time

HAPPY

- **K18.** Taken all together, how would you say things are these days? Would you say you are...
  - 1 Very happy
  - 2 Pretty happy
  - 3 Not too happy

PAINFOOT | PAINNECK | PAINBACK | PAINJOINT | PAINHEAD | PAINOTHER | PAINONE | PAINOTHER TEXT

- **K19.** During the past three months, have you experienced the following types of pain? **Mark** all that apply.
  - 1 Foot pain
  - 2 Neck pain
  - 3 Back pain
  - 4 Pain, aching, stiffness, or swelling in or around a joint
  - 5 Headaches or migraines
  - 6 Other
  - 7 Ø None of these

CONTRIBPAINDFOOT

Display This Question:

If K19 = 1

And 1.1 = 1

- **K20.** How much does your work contribute to your foot pain?
  - 1 A great deal
  - 2 Somewhat
  - 3 A little
  - 4 Not at all

CONTRIBPAINNECK

Display This Question:

If K19 = 2

And 1.1 = 1

- **K21.** How much does your work contribute to your neck pain?'
  - 1 A great deal
  - 2 Somewhat
  - 3 A little
  - 4 Not at all

CONTRIBPAINBACK

Display This Question:

If K19 = 3

And 1.1 = 1

- **K22.** How much does your work contribute to your back pain?'
  - 1 A great deal
  - 2 Somewhat
  - 3 A little
  - 4 Not at all

CONTRIBPAINJOINT

#### Display This Question:

If K19 = 4

And 1.1 = 1

- **K23.** How much does your work contribute to your pain, aching, stiffness or swelling in or around a joint?
  - 1 A great deal
  - 2 Somewhat
  - 3 A little
  - 4 Not at all

#### CONTRIBPAINHEAD

#### Display This Question:

If K19 = 5

And 1.1 = 1

- **K24.** How much does your work contribute to your headaches and migraines?
  - 1 A great deal
  - 2 Somewhat
  - 3 A little
  - 4 Not at all

#### CONTRIBPAINOTHER

#### Display This Question:

If K19 = Not Empty

And 1.1 = 1

- **K25.** How much does your work contribute to your other pain (Piped in Other Response?
  - 1 A great deal
  - 2 Somewhat
  - 3 A little
  - 4 Not at all

#### LOUDNOISE

- **K26.** At your workplace, how often are you exposed to loud noise? By loud noise, we mean noise so loud that you have to speak in a raised voice to be heard.
  - 1 Always
  - 2 Often
  - 3 Sometimes
  - 4 Rarely
  - 5 Never

PREOTECTHEAR

# Display This Question:

If K26 = 1

Or K26 = 2

Or K26 = 3

Or K26 = 4

- **K27.** At your workplace, how often do you wear protective hearing devices such as earplugs or earmuffs?
  - 1 Always
  - 2 Often
  - 3 Sometimes
  - 4 Rarely
  - 5 Never

# MODULE L: CHILD§

#### SPENDTIMEKIDSH

- **L1.** Do you agree or disagree? I wish I could spend more time with my child/children.
  - 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree
  - 5 Don't know/refuse

#### HAVEMEALKIDS

- L2. In the past month, how often did you have a meal with your child/children?
  - 1 Never in past month
  - 2 1-2 times in past month
  - 3 Once a week
  - 4 Several times a week
  - 5 Every day
  - 6 Don't know/refuse

#### **HWBOOKKIDS**

- **L3.** In the past month, how often did you and your child/children work on homework or read a book together?
  - 1 Never in past month
  - 2 1-2 times in past month
  - 3 Once a week
  - 4 Several times a week
  - 5 Every day
  - 6 Don't know/refuse

#### **PLAYINDOORKIDS**

- **L4.** In the past month, how often did you and your child/children participate in indoor activities together (such as arts and crafts or board games)?
  - 1 Never in past month
  - 2 1-2 times in past month
  - 3 Once a week
  - 4 Several times a week
  - 5 Every day
  - 6 Don't know/refuse

#### *PLAYOUTDOORKIDS*

- **L5.** In the past month, how often did you and your child/children participate in outdoor activities together (like going for a walk or to a playground)?
  - 1 Never in past month
  - 2 1-2 times in past month
  - 3 Once a week
  - 4 Several times a week
  - 5 Every day
  - 6 Don't know/refuse

*HARDARRANGECARE* 

```
Display This Question:

If H19 = 1

Or H21 = 1

Or H23 = 1

And

If 1.1 = 1
```

- **L6.** Thinking about the past month, how difficult was it to arrange child care during your scheduled work hours?
  - 1 Very difficult
  - 2 Somewhat difficult
  - 3 A little bit difficult
  - 4 Not at all difficult
  - 5 Don't know/refuse

MISSWORKFORCARE

```
Display This Question:

If H19 = 1

Or H21 = 1

Or H23 = 1

And

If 1.1 = 1
```

- L7. In the past month, have you ever had to miss work because you needed to care for your child/children and you couldn't arrange child care?
  - 1 Yes
  - 2 No
  - 3 Don't know/refuse

**SPANKKIDS** 

```
Display This Question:

If H19 = 1

Or H21 = 1
```

- **L8.** This question is about your <u>youngest child</u>. Sometimes children behave pretty well and sometimes they don't. In the past month, have you spanked your <u>youngest child</u> because of bad behavior or acting up?
  - 1 Yes
  - 2 No

**PARENTHARD** 

- **L9.** Do you agree or disagree?: Being a parent is harder than I thought it would be.
  - 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree

PARENTTRAP

- **L10.** Do you agree or disagree?: I feel trapped by my responsibilities as a parent.
  - 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree

#### CAREMOREWORK

- **L11.** Do you agree or disagree?: I find that taking care of my child/children is much more work than pleasure.
  - 1 Strongly agree2 Agree

  - 3 Disagree
  - 4 Strongly disagree

#### TIREDPARENT

- Do you agree or disagree?: I often feel tired, worn out, or exhausted from raising a L12. family.
  - 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree